



ELECTRIC SERVICE MEMBER ALERT

TARIFF CHANGES EFFECTIVE 9/1/2024



TARIFF SECTION 2.7.3 - TEMPERATURE EXEMPTION FOR DISCONNECT HAS BEEN REMOVED

The exemption from electric service disconnection when the temperature is below 32 degrees Fahrenheit has been **removed** from the Tariff. The Board of Directors along with management decided to change the tariff regarding this policy to relieve the financial burden on the Cooperative and its members from carrying the unpaid electric balances incurred throughout the winter months.

If you are unable to pay, please contact our customer service office to submit a "Payment Arrangement". WE WILL WORK WITH YOU!



TARIFF SECTION 3.5.1.1.2 - FREE LINE EXTENSIONS OF 500 FEET OR LESS HAS BEEN REMOVED

The language allowing line extensions of five hundred (500) feet or less at no cost to the member has been **removed** from the Tariff. In recent years, construction costs have skyrocketed by approximately 200%, and the Cooperative is no longer capable of absorbing the development costs associated with new services.

All line extensions will be paid for by the member who requests the construction.

These changes are believed to be beneficial for the entire membership.

If you have any questions about any of these changes, you can email your questions to:
csr@nushagak.coop or call us at (907)842-5251.

The complete Tariff can be found on our website, www.nushtel.com.