



*Solutions for the Future*

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**Board of Directors Regular Scheduled Board Meeting**

Tuesday, April 16, 2024, at 6:00 p.m.

800 Kenny Wren Road

Nushagak Cooperative Conference Room

**MINUTES**

**Call to Order:** Board Vice President, Henry Strub, called the Regular Scheduled Board of Directors Meeting to order on Tuesday, April 16, 2024, in the Nushagak Cooperative Board Room. The time was 6:00 p.m.

**Directors Present:** *(Quorum Established)*

Henry Strub, Vice President	Bruce Baltar, Director (Zoom)
Wanda Wahl, Treasurer (Zoom)	Mark Lisac, Director
Annie Fritze, Secretary	James Hall, Director
Sue Flensburg, Director	

**Directors Absent:** Pete Andrew, President  
Jean Barrett, Director

**Staff Present:** Dennis Payne, Telecom Operations Manager  
Joel Collins, Electric Operations Manager  
Angela Thames, Business Office Manager  
Angela Lopez, HR Generalist/Executive Secretary

**Guests:** Chris Lallish, Aldrich (Zoom)

**Approval of Agenda:** Sue Flensburg motioned, and Annie Fritze seconded the motion to approve the April 16, 2024, Regular Scheduled Board Meeting Agenda as submitted.

The motion carried 7-0.

**Approval of Minutes:** Sue Flensburg motioned, and James Hall seconded the motion to approve the March 19, 2024, Regular Scheduled Board Meeting Minutes as submitted.

The motion carried 7-0.

**Guests and Member Comments:** N/A

**Reports:**

- A. Presentation of the Audited Financials Statements for Year Ending December 31, 2023, by Chris Lallish, Aldrich CPA. Angie Venua, Comptroller, distributed copies of the Audited Financials to the Board of Directors. Mr. Lallish gave a presentation of the Audited Financials and answered questions from the Board of Directors.
- B. Will Chaney – Annie Fritze asked what accounting process will be occurring on the accounts with large balances, which accounts specifically, the deposit amounts and the risks. Angela Thames, Business Office Manager, explained that she calculated a 12-month total on the two seasonal, large commercial entities that currently carry a large past due balance. Moving forward, deposits will be based on the entities' historical balance, the deposits could be used to offset past due balances. Management is working with legal on this issue. Currently, re-connects of additional electric services will not be permitted until the past due balances are paid.
- C. Dennis Payne – Mr. Payne's update to his submitted written report was that the Easement from the City of Ekwok was received.
- D. Joel Collins – No questions at this time.
- E. Angela Thames – James Hall asked how the last day of Cable TV service, April 15, 2024, went. Angela Thames explained that the Customer Service Department called all subscribing members to inform them of the discontinuation of Cable TV service and explained to them what the other available options are. Equipment is being returned at a steady rate. The transition was smooth. La'akea Chu and Christian Olson have made site visits to assist members with setting up their televisions so they can access streaming applications. Mr. Hall then asked if there was an uptick in internet accounts. Ms. Thames did a service listing as of today, April 16, 2024, and there was a decrease of 17 accounts since she submitted her written report on April 9<sup>th</sup>. Ms. Thames noticed that when the member brought back their Cable TV equipment, they also brought back their modem to disconnect the service.

Mark Lisac thanked Angela Thames for her efforts at the Annual Meeting that took place in April. The event was seamless and successful.

- F. Angie Venua – Due to the closure of Division #3, Annie Fritze requested additional information regarding Capital Credits. Dennis Payne explained that Division #3 is not closed, Cable Television revenue will cease because the service will no longer be offered to membership; however, Internet is still active. Due to negative margins, though, there will not be an allocation for Division #3. It was requested that Capital Credit statements be sent stating there was no allocation.

**Safety Moment:** Complacency... The Silent Killer

**Discussion/Review:**

- A. 2024 Member Appreciation – In Angela Thames' written report she proposed three different dates to hold the 2024 Member Appreciation BBQ, the Board agreed to have the event on Friday, May 31<sup>st</sup>.
- B. Strategic Planning Session – It was asked that Angela Lopez poll the Board on their availability to attend a Strategic Planning Workshop to discuss the documents submitted by CFC after the in-person meeting that was held in February. Hard copies of the documents will be available for pick up/drop off prior to the workshop.
- C. General Board Discussion – Wanda Wahl gave appreciation to the staff for their involvement during the Annual Meeting, she thought that the meeting went well. Ms. Wahl also thanked the individuals that worked on obtaining the necessary easements for the fiber project, and then thanked Dennis Payne for the email phishing training.

Ms. Wahl gave notice that she would like to resign her position of Board Treasurer.

Wanda Wahl made a motion to nominate James Hall for Board Treasurer, Mark Lisac seconded the motion.

The motion carried 7-0.

Sue Flensburg shared her difficulties participating in the Annual Meeting via Zoom. Efforts will be made next year to improve participation via zoom.

Annie Fritze suggested that the after-hours phone number routing/tree be tested, or possibly restructured to ensure members needing assistance get the help they need.

Mark Lisac would like to see a White Paper, or a Frequently Asked Questions made available to the public for both the Fiber Project and Hydro Concept.

D. General CEO Discussion – Mr. Chaney was on Business Travel and unable to attend.

**Action Items:** None at this time.

**Director Items:**

A. Future Board Items/New Business – None at this time.

B. Unfinished Business – None at this time.

C. Future Meetings & Conference Dates:

1. ATA Annual Meeting 75<sup>th</sup> Anniversary, May 20 – 22, Anchorage, AK
2. Alaska Sustainable Energy Conference, May 20 – 23, Anchorage, AK
3. APA Federal Legislative Conference, June 4 – 6, Washington, DC
4. APA & ARECA Annual Meeting, September 10 – 13, Fairbanks, AK

**Adjournment:** Sue Flensburg motioned, and Mark Lisac seconded the motion to adjourn and with no further business to come before the board, Board Vice President Henry Strub adjourned the April 16, 2024, Regular Scheduled Board of Directors Meeting. The time was 7:20 pm.


The motion carried 7-0.

**Respectfully Submitted By:**

  
\_\_\_\_\_  
Angela Lopez, Executive Secretary/HR Generalist

5/21/2024  
Date

**Approved By:**

  
\_\_\_\_\_  
Annie Fritze, Secretary

5/21/2024  
Date

