TARIFF SCHEDULES

For

NUSHAGAK ELECTRIC & TELEPHONE COOPERATIVE, INC.

A/K/A NUSHAGAK COOPERATIVE

P O Box 350
557 Kenny Wren Road
Dillingham, AK 99576

NC TARIFF NO. 1

Including
RULES, REGULATIONS, RATES, AND CONDITIONS

For
Providing Electric, Local Telephone, Cable Television & Internet Service
In Aleknagik, Clarks Point, Dillingham, Ekuk, Manokotak, Portage Creek

Original NC Tariff No. 1

Canceling Original Tariff No. 1 – Electric Service

Canceling RCA Tariff No. 3 – Telecommunication Service

Canceling Original Tariff No. 1 - Cable Television Service

Issued By: Nushagak Cooperative       Effective: March 7, 2017

Title: Chief Executive Officer

Mike Megli
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Robert Himschoot
Title: Chief Executive Officer
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Frank Corbin  Title: Chief Executive Officer
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Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
1) PRELIMINARY STATEMENT

1.1.1 The Nushagak Electric & Telephone Cooperative, Inc. (NETC), hereinafter referred to as the Cooperative, is a member-owned, deregulated, public utility headquartered in Dillingham, Alaska. The Cooperative undertakes to furnish utility services as a public utility in accordance with its Certificates of Public Convenience and Necessity issued by the Regulatory Commission of Alaska:

- Certificate No. 45 Electric Service
- Certificate No. 208 Telecommunications Service (Local Exchange)
- Certificate No. 324 Telecommunications Service (Cable Television)
- Certificate No. 557 Telecommunications Service (Private Pay Telephone)

1.2.1 The Cooperative furnishes electric, local telephone (local exchange), special access, cable television, and Internet service as shown in its schedules, which include a description of the service furnished, and maps filed herewith.

1.3.1 Connection for long distance service is provided by third party long distance carriers who connect to the Cooperative’s facilities.

1.4.1 All terms and conditions described in this tariff apply to all services of the Cooperative, except where specifically indicated.

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Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2) RULES & REGULATIONS

2.1 GENERAL

2.1.1 This tariff contains the rules and rates of Nushagak Electric and Telephone Cooperative, from here forward called the “Cooperative”.

2.1.2 Means of contacting the Cooperative:

2.1.2.1 The Cooperative maintains a business office open to the public from 9 AM to 5 PM, Monday through Friday except holidays at 104 Main St. in Dillingham, Alaska. At this office customers may obtain service and rate information, make payments, submit applications for service, receive explanations of their bills, file complaints (per Section 2.9 of this tariff), and inspect and obtain copies of the Cooperative’s tariff. The Cooperative’s business office contact number as well as non-business hour emergency contact at any time is: 907 842 5251.

2.1.2.2 The Cooperative maintains permanent headquarters at 557 Kenny Wren Road, Dillingham, Alaska.

2.1.2.3 The Cooperative’s public information is available at www.nushtel.com and e-mail contact is available at nushtel@nushtel.com.

2.1.3 Tariff adoptions and revisions: These rules and regulations have been adopted by the Board of Directors of Nushagak Electric & Telephone Cooperative, Inc. (hereinafter referred to as the Cooperative) in compliance with the Cooperative’s Articles of Incorporation and By-Laws and in accordance with the Rural Utilities Service, and any other agencies having jurisdiction.

2.1.4 This tariff may be revised, amended, supplemented, or otherwise changed at any time by action of the Cooperative’s Board of Directors. No officer, employee, or agent of the Cooperative has authority to change, amend, or waive any rate or regulation approved or prescribed by the Board of Directors.

2.1.5 These rules and regulations apply to all services furnished by the Cooperative and shall be the sole basis for the receipt of service except as otherwise provided in individual rate schedules or special contracts.

2.1.6 Conflicts: If the tariff rules conflict with a rate schedule or special contract, the provisions of the rate schedule or special contract apply. If a rate schedule conflicts with a special contract, the provisions of the special contract apply.

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Title: Chief Executive Officer

Frank Corbin
## 2.2 TYPES OF SERVICE

### 2.2.1 By Permanency:

**2.2.1.1** Permanent service installations are defined in Section 3.5.3 and in Section 4 (Definitions). Charges for construction of permanent facilities will be based on the policies set out in this tariff.

**2.2.1.2** Temporary service installations are defined in Section 3.5.4 and in Section 4 (Definitions). Charges for construction of temporary facilities will be based on the policies set out in this tariff.

### 2.2.2 By Rate Schedule: The Cooperative provides services under the rate schedules shown in this tariff. Services may also be provided under special contracts.

### 2.2.3 Nature of services offered a General Description and Standard Voltages: In Dillingham and Aleknagik the Cooperative provides 60 cycle (Hertz) alternating current, either single or three phase, depending upon the available circuits at the particular location and the customer’s requirements. Standard voltages available are 120/208, 120/240, 208, 240, 277/480, and 480 depending upon available circuits. Voltage, waveform, and frequency are regulated to conform to standard operating practices of the electric utility industry for similar power plants operating in similar conditions. Other secondary voltages may be made available with prior Cooperative approval.

### 2.2.4 Non-Standard Tolerances: The customer shall provide any equipment necessary to meet the customer’s particular requirements for electric service at other than standard voltages, or for the supply of closer voltage regulation than required by standard practice.

### 2.2.5 Local Area Telecommunication Service: The Cooperative provides local telephone service throughout its entire service area. Such service, business, residential, special access, and pay telephone service, both wireline and BETRS meets all standard industry and regulatory requirements.

### 2.2.6 Cable Television and Internet Service: In selected areas the Cooperative provides subscription services for coaxial digital CATV, and for internet access through cable modem, DSL, and dial up modem pooling.

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Effective: October 9, 2007  
Title: Chief Executive Officer  

Frank Corbin
SECTION 2 RULES & REGULATIONS (Continued)

2.2 Types of Service (Continued)

2.2.7 Business and Residential Services: Determination as to whether a service should be classified as BUSINESS or RESIDENTIAL will be based upon the character of use, regardless of the type of premises.

2.2.7.1 BUSINESS: where use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. An electric business account is denoted as small or large commercial.

2.2.7.2 RESIDENTIAL: where use is exclusively of a domestic nature.

2.2.7.3 With the exception of community and public service facilities (see tariff rate schedules in section 3) all other electric services are identified as residential or business.

2.3 APPLICATIONS FOR SERVICE AND SERVICE CONDITIONS

2.3.1 Membership: The Cooperative is a corporate utility and membership in the corporation is required in order to receive service. In order to become a voting member of the Cooperative and receive service any person, firm, association, corporation or body politic or subdivision thereof shall agree to be bound by the Articles of Incorporation and the Bylaws of the Cooperative and policies and procedures adopted from time to time by the Board of Directors. Maintenance of Cooperative membership in good standing is the responsibility of the member-owner and will be contingent upon compliance with applicable provisions of the Cooperative’s bylaws, including payment of any required membership fee as specified in the Cooperative’s bylaws and in the Schedule of Nonrecurring Charges in Section 3.4 of this tariff and including all payments necessary to keep the Cooperative member-owner’s accounts current.

2.3.2 Application for service: All applications for service and special contracts must be executed through the business office of the Cooperative and include identification verification of the prospective member-owner or authorized agent. Applications will consist of standard forms provided by the Cooperative on which the customer shall provide the full legal name if different from the applicants’, the physical address, and the legal description of the property to be served. It shall be the responsibility of the applicant, or the applicant’s agent, to apply for service in person, telephone, fax, or other electronic means.

The applicant requesting service agrees to conform to the published tariff rates and conditions that are established by the Cooperative. It shall be the responsibility of the customer or the customer’s agent to provide all information and assistance required by the Cooperative.

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--------------------------------------------
Frank Corbin  Title: Chief Executive Officer
2.3 APPLICATIONS FOR SERVICE AND SERVICE CONDITIONS (Continued)

2.3.3 The Cooperative may require the customer to sign a contract guaranteeing a certain minimum level of revenue for a specific period of time.

2.3.4 No service shall be provided to an incoming customer until all his prior indebtedness has been resolved to the satisfaction of the Cooperative.

2.3.5 If a former customer indebted to the Cooperative attempts by some agency, relationship, or other arrangement or device, to obtain service the Cooperative may refuse to provide the service until the Cooperative receives payment of all money due from that customer to the Cooperative.

2.3.6 Easements: If required by the Cooperative, the customer and/or the legal property owner shall upon request and without charge to the Cooperative execute an easement providing for a suitable right-of-way for the Cooperative’s distribution lines crossing the owner’s property and providing service to the customer and other members of the Cooperative.

In the case of easement in areas of new construction or service the Cooperative shall as a condition of furnishing service require the use of the Cooperative’s standard form granting non-restrictive right-of-entry to all the property described for the purposes therein mentioned and likewise where practicable in all other areas. The Cooperative shall accept easements containing special restrictions or limitations only in special cases determined at the discretion of the Cooperative for specific reasons and demonstrated good cause. The customer shall pay the additional legal and survey costs associated with non-standard easements.

As a condition of acceptance of a restricted or limited easement which requires the services of a surveyor to determine the exact boundaries, at the request of the grantor, such grantor shall be required to pay the full cost of such surveying services and further, such easements shall contain acceptable provisions for future routes to other customers.

Governmental highway, right-of-way, permitting, and surveys shall be completed by the Cooperative at the customer’s expense.

2.3.7 Priority of service: The Utility may not discriminate in regard to service provided to any customer. Normal service is provided in the order received, however, during periods of public emergencies or when the full capacity of the Cooperative services are not available, the Cooperative will endeavor to provide whatever limited service possible and on a priority system based on a current analysis of the best interest of the public.

Issued By: Nushagak Cooperative Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.3 APPLICATIONS FOR SERVICE AND SERVICE CONDITIONS (Continued)

2.3.8 SCHEDULING SERVICE:

2.3.8.1 Electric Service: Requests for electric connects or disconnects that are received in the business office by noon (12:00 p.m.) on normal business days, will be worked the same day, except electric connects or disconnects that require outside work such as new construction or service entrance repairs. These will require additional time and will be scheduled in the order received or in the most efficient manner for the Cooperative.

2.3.8.2 Telecommunication Services (local telephone, cable television, Internet): Requests for telecommunication service connects that do not require an on premise visit and are received in the business office by noon on normal business days, will be worked by noon the next working day. For telecommunication service connects that require a visit to the customer’s premises, allow two to five working days, and additional time for new construction. New construction will be scheduled after the proposed construction job meets the criteria of the Line Extension Policy. These requests are scheduled in the order received or in the most efficient manner for the Cooperative.

2.3.8.3 Applicable Rate: When an electric customer qualifies for service on an applicable rate schedule other than that on which the customer is being billed, the customer shall notify the Cooperative in writing, and the change in schedule will become effective after the next regularly scheduled meter reading. The Cooperative shall not be required to make more than one change in rate schedules for any customer within one twelve month consecutive period unless a new schedule is made effective or the customer’s operating conditions have changed permanently so as to warrant another change in schedule.

2.3.8.4 Customer Power Outage: If the customer’s electric service fails, the customer shall endeavor to determine if a blown fuse, tripped circuit breaker, or other customer owned equipment is at fault before calling the Cooperative. If a service person is dispatched at the customer’s request and it is determined that the customer’s equipment is at fault a charge will be levied in accordance with the Schedule of Nonrecurring Charges.

2.3.8.5 Customers may be required to make payments for construction of facilities prior to the connection of service.

Issued By: Nushagak Cooperative  Effective:  October 9, 2007

--------------------------------------  Title:  Chief Executive Officer

Frank Corbin
2.3 APPLICATIONS FOR SERVICE AND SERVICE CONDITIONS (Continued)

2.3.9 Customer’s Responsibility for Cooperative Property: The customer shall provide space for and exercise proper care to protect the Cooperative’s property on the customer’s premises. This shall include meters, instrument transformers, wires, network interface devices, leased equipment, and other facilities installed by the Cooperative that remains the Cooperative’s property. In the event of loss or damage to the Cooperative’s property because of the customer’s negligence, the Cooperative may rightfully collect from the customer the cost of repairs or replacement.

2.3.9.1 Customer’s Wiring and Equipment:

A). The customer shall install, own, and maintain all wiring and equipment beyond the point of interconnection except meters and special facilities installed or furnished by the Cooperative. The customer’s wiring shall conform to applicable municipal, borough or local, and state requirements, the Cooperatives’ tariff, and accepted modern standards as exemplified by the National Electric Code and the National Electric Safety Code.

B). The customer shall furnish and install an underwriter’s approved meter socket or sockets (as specified by the Cooperative) for the installation of the Cooperative’s metering equipment. If instrument transformers are required, the customer shall furnish and install mounting brackets or a suitable enclosure with the necessary conduit as specified by the Cooperative.

C). It shall be the customer’s responsibility to provide suitable protection such as fuses, circuit breakers, and relays to adequately protect the customer’s equipment. For the protection of three-phase motors, the installation of three thermal over-current devices and, in addition, dual element time delay fuses or circuit breakers of suitable rating are considered necessary.

D). The Cooperative reserves the right to refuse or discontinue service to the customer’s equipment or wiring where such equipment or wiring is in hazardous condition or not in conformity with lawful codes and local regulations. The Cooperative shall not be held liable for any loss or damage to persons or property resulting from defects beyond the point of service delivery, or in the customer’s installation of equipment, or the delivery of energy and other services thereto.

Issued By: Nushagak Cooperative       Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.3 APPLICATIONS FOR SERVICE AND SERVICE CONDITIONS (Continued)

2.3.9.2 Installation and Accessibility of Cooperative Property:

A). Meter bases will be installed on the outside of the building and to the minimum service standards of the Cooperative. Customers will be required, at the request of the Cooperative, to move meter bases to an outside installation at the customer’s expense. Any change in location of service connections must be approved by the Cooperative prior to a move.

B). Customers shall provide any property identified employee or representative of the Cooperative with unrestricted access to the Cooperative’s property at all times for any purpose, including, but not limited to: reading meters, testing or inspecting customer’s load or equipment, repairing, removing, or replacing any equipment belonging to the Cooperative, and clearing access to the Cooperative’s property (i.e. pedestals, poles, lines, meters, or transformers). In special cases where equipment is located within enclosed areas, the Cooperative must be provided with reasonable access or must be allowed to place a Cooperative lock on the enclosure.

C). Customers shall provide clear and unobstructed access to meters at all times.

2.3.9.3 Notice of Trouble: The Cooperative will endeavor to give the best possible service to its customers at all times. The customer can materially assist the Cooperative in fulfilling its purpose by promptly notifying the Cooperative of any defects, trouble, or accidents affecting the supply of electricity and other services, or in the event service is unsatisfactory for any reason.

2.3.9.4 Resale of Energy: Except with prior approval of the Cooperative, the customer shall not resell to or share with others, any electric service furnished by the Cooperative. This prohibition does not apply to a customer furnishing un-metered electric service to rental units where the cost of electricity is included in the rental charge.

2.3.9.5 Tampering With Cooperative Property: Tampering with meters and other facilities of the Cooperative violates this tariff and under AS 42.20.030 may result in liability for three times the amount of actual damages sustained and three times the value of service the taken. In addition to the penalties which might be imposed by a civil suit the Cooperative will impose a charge for unauthorized breaking of a meter seal in an amount specified in the Schedule of Nonrecurring Charges. Meter tampering will subject the customer to disconnection of service without notice.

Issued By: Nushagak Cooperative                   Effective: October 9, 2007

______________________________                     Title: Chief Executive Officer
Frank Corbin
SECTION 2 RULES & REGULATIONS (Continued)

2.4 DEPOSITS AND ESTABLISHMENT OF CREDIT

2.4.1 Service Deposits:

2.4.1.1 The Cooperative requires a separate deposit for every point of delivery having established a $100.00 Service Deposit for each category of service: electric, local telephone, cable television/Internet. The Cooperative will provide a written receipt for deposits and a copy of this tariff section (Section 2.4 Deposits and Establishment of Credit) upon request.

2.4.1.2 The Cooperative may require a customer to increase the amount of deposit, if in its opinion, the amount of usage may be substantial or the past credit record or the charges billed against the customer are found to warrant such an increase. If so, the deposit may be increased in an amount equal to, but not more than the Cooperative’s estimate of the member’s estimated bill for two calendar months.

2.4.1.3 The Cooperative may require, prior to accepting an application for service, personal guarantees of payment from the principal shareholders or officers in the case of a corporation, the members in the case of a limited liability company, or the general partners in the case of a partnership. And customers may have to make some additional payments for some facilities according to the terms of this tariff prior to receiving service.

2.4.1.4 The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Cooperative’s regulations as to advance payments and the prompt payment of bills on presentation nor constitute a waiver or modification of the regular practices of the Cooperative providing for the discontinuance of service for non-payment of any sums due the Cooperative for service rendered. The Utility may discontinue service to any customer failing to pay bills without regard to the fact that such customer has made a deposit with the Cooperative to secure payment of such bills or has furnished the Cooperative with the guarantee in writing of such bills.
2.4 DEPOSITS AND ESTABLISHMENT OF CREDIT (Continued)

2.4.2 Equipment Deposits: The Cooperative may require a deposit on its own equipment that is used to complete a service on the customer’s premise. The deposit will be returned when the customer returns the equipment in good condition.

- Equipment Deposit for rural radio (BETRS) system $200
- Equipment Deposit for Primary Set Top (CATV) $250
- Equipment Deposit for Secondary Set Top (CATV) $200
- Equipment Deposit Broadband Internet Service $100

Equipment deposit is waived for CATV, primary and secondary set tops, if the customer signs for a one-year contract.

2.4.3 Utility Provision of Service: The Cooperative will construct, operate, and maintain all the facilities necessary to deliver service to the customer’s point of delivery unless otherwise provided for in this tariff.

2.4.4 Point of Delivery of Service:

2.4.4.1 For an overhead system the point of delivery of service is the point of connection by splice or tap of the Cooperative’s supply conductors and the customer’s service entrance conductors; this point must be outside the customer’s building or other structure.

2.4.4.2 For an underground system the point of delivery of services at the service lugs of a meter enclosure or other suitable terminal box mounted outside the customer’s building or other structure to which the Cooperative’s supply conductors are mounted.

2.4.5 Establishment of credit: The Cooperative is not obligated to furnish utility service to any individual or firm that owes for service previously rendered at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the Cooperative.

In order to insure the payment of all charges due for its services, the Cooperative may require any customer to establish and maintain his credit in one of the following ways:

2.4.5.1 Establishing a satisfactory payment record with the Cooperative by not having service disconnected for non-payment of a billing for a period of 12 months (twelve consecutive billings), not having more than two occasions when a bill payment has been delinquent during the same period, and is not currently past due at the end of 12 months.
2.4 DEPOSITS AND ESTABLISHMENT OF CREDIT (Continued)

2.4.5.2 Providing a cash deposit as outlined in Section 2.4.1.

2.4.5.3 Where service has been discontinued for failure to establish credit as authorized by these regulations, the regular restoral charge will be made and collected by the Cooperative.

2.4.6 Adjustment on deposit amounts: the Cooperative may institute or adjust a deposit for an established customer who becomes delinquent in payment. The amount of any new deposit required will be consistent with these tariff provisions. In cases of residential economic hardship the Cooperative may provide deferred payment deposit arrangements.

2.4.7 Interest on deposits: on service deposits in excess of $100 per meter or service type the Cooperative will pay interest at the time the deposit is refunded. Deposits will be placed in an interest bearing account, and the Cooperative will pay the rate of interest earned in that account. However, a re-establishment of service following a service disconnect for delinquent payments will exempt this Cooperative from deposit interest payments for 12 months after that service is re-implemented.

2.4.8 Refund of service deposit:

2.4.8.1 Service deposit plus accrued interest will be refunded within 30 days of the date one of the following conditions is met: (A customer’s deposit receipt is not required.)

2.4.8.2 Upon termination of service the Cooperative will apply the customer’s deposit against their next bill. The Cooperative will refund the balance in excess of unpaid bills for that service.

2.4.8.3 The customer has previously established a good payment record with the Cooperative as set forth in Section 2.4.5 “Establishment of Credit”.

2.4.8.4 When an application for service has been canceled prior to establishment of service, the service deposit will be applied to any charges applicable in accordance with the tariff schedules and the excess portion of the deposit will be returned.

2.4.8.5 An early residential service deposit refund is permitted within 90 days of the date the applicant provides the Cooperative with a letter or other written communication from the comparable service utility that last provided that residential service to the applicant stating that the applicant was not delinquent in payment for the last 12 consecutive months of service at the applicant’s prior location.

Issued By: Nushagak Cooperative Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.5 RENDITION AND PAYMENT OF BILLS

Bills are due upon presentation. The customer is responsible for payment of all charges for facilities and services furnished, including local, state and federal taxes made in accordance with the Cooperative’s schedules of rates and Rules and Regulations as contained in this Tariff. Unless otherwise agreed to by both the customer and the Cooperative, payments will be applied to amounts owed in the same order as the amounts became due.

2.5.1 Regular monthly statements: Regular monthly statements will be issued by U.S. mail, or if elected by the member electronically, to Cooperative customers on or before 5 p.m. the 5th day of each month. Regular monthly charges must be paid on or before the 20th of each month to keep the account in good standing. An account with a past due balance will have until the 20th of the following month to bring the account current before disconnect for non-payment process begins.

2.5.1.1 The Bill Cycle Date is the date the bill is produced by the Cooperative, which is the 1st day of each calendar month.

2.5.1.2 Local telephone service, special access circuits, cable television, and Internet connections, are payable in advance. Electric service bills will be rendered monthly in arrears.

2.5.1.3 The bill will be considered issued when postmarked by a U.S. Post Office, addressed to the address at which service is or was last being rendered, to another mailing address as specified by the customer or once posted online through Nushagak Cooperative’s electronic service at the customer’s request. Any change of occupancy, ownership or account responsibility must be reported to the Cooperative.

2.5.2 Bills based on meter readings:

2.5.2.1 Except as otherwise provided in this section charges for energy and demand will be based on the readings of meters installed by the Cooperative and read monthly by the Cooperative. The Cooperative’s goal is to read each every meter monthly and will separately bill for each meter at a customer’s premises. Readings from two or more meters will not be combined.

2.5.2.2 If the Cooperative is unable to read a meter during the scheduled meter reading cycle, the Cooperative will estimate the consumption for the billing period considering the customer’s usage during the same month of the previous year or the amount of usage during the preceding month or months. Estimated billings will be so noted on the Customer’s billing statement.
2.5 RENDITION AND PAYMENT OF BILLS (Continued)

2.5.2.3 Where the load is such that the amount of electrical energy consumed is fixed by the type of service, the Cooperative may elect not to meter the service and to bill the customer a fixed amount as determined by the charges under the appropriate rate schedule.

2.5.3 Payment for service:

2.5.3.1 The Cooperative may enter into an agreement with owners or operators of rental properties for the automatic continuance of service in the owner’s name during periods of vacancy. The owners will be billed as specified in the applicable rate schedules.

2.5.3.2 Payment of bills for service shall be made by mail or to a duly authorized collector of the Cooperative. All charges are payable in lawful money of the United States only.

2.5.3.3 If service is interrupted for non-payment, the charge for restoral of service must be paid prior to service being re-established. During the period of interruption, the regular monthly charge will continue.

2.5.3.4 The Cooperative shall provide four (4) methods for customers to pay their monthly and/or quarterly bills: Cash, Check, Credit Card, in person (at the customer service office), by mail, or via prearranged automatic deductions/charges through Auto-Pay or online at www.nushtel.com, through Nushagak Cooperative’s electronic service (with either a set Auto-Pay or monthly self-pay). The Cooperative currently accepts Visa, MasterCard, American Express, Discover, and Debit Card. With Auto Pay, the customer’s bill can be paid quickly and securely through a monthly auto-charge arranged through the Cooperative’s business office or through Nushagak’s electronic service. The costs associated with these payment programs shall be considered costs incurred by the Cooperative in servicing its customers.

2.5.3.5 A customer who tenders a dishonored check is still obligated to pay the Utility under the original terms of the bill. In addition the customer will be charged a dishonored check fee of $25 for each check denied by a financial institution. The customer will be notified that the check will need to be redeemed in cash within 10 days in order to avoid late payment status. Any customer who has tendered two dishonored checks within a 12 consecutive month period may be denied the privilege of paying their bills by check.
2.5 RENDITION AND PAYMENT OF BILLS (Continued)

2.5.4 PRORATING AND ADJUSTMENTS TO BILLS

2.5.4.1 Prorating and adjustments to bills: Bills for services are normally rendered on a monthly basis. Any bills rendered for periods in excess of, or less than, a billing month, except electric service, will be prorated on the basis of a 30-day billing period. Electric service is billed in arrears of service.

2.5.4.2 The Cooperative may render a back bill to a customer for any previously unbilled service, but may only include charges up to and including six (6) months immediately preceding the date of billing. (This provision does not extend to properly billed but uncollected debts.)

2.5.4.3 The Cooperative does not levy a late charge at this time on past due bills but reserves the right to implement future amendments to this tariff according to applicable statutes.

2.5.4.4 Failure to receive a bill that has been properly addressed and mailed to the customer does not prevent the bill from becoming past due or delinquent nor excuse the customer’s responsibility for payment. If a customer does not receive a monthly bill at the time of the month the customer normally receives a bill, the customer should immediately notify the Cooperative.

2.5.4.5 The customer may pay the Cooperative more than the current amount due for services; the Cooperative will accept such payments and apply the payment as credit on the next billing.

2.5.4.6 When one membership in the Cooperative is in two or more names, all names listed on that membership are responsible for any debt incurred on that membership.
### 2.5  RENDITION AND PAYMENT OF BILLS (Continued)

#### 2.5.4.7

If a residential customer demonstrates that economic hardship prevents payment in full of a delinquent bill that is not already covered by a deferred payment agreement, the Cooperative will restore or continue service to the customer if the customer agrees to a deferred payment contract, signed by both the Cooperative and the customer. The contract will meet the following requirements:

- **A.** The customer agrees to pay one third (or less at the Cooperative’s option) of the outstanding bill at the time the deferred payment agreement is signed.
- **B.** The customer agrees to pay all future bills for Cooperative service in accordance with the provisions of this section.
- **C.** The customer agrees to pay the remaining outstanding balance in installments over a period not to exceed 12 months.
- **D.** The Cooperative will not require any deferred payment agreement to have a duration of less than three months.
- **E.** The Cooperative will offer comparable terms and conditions to all customers with similar payment issues.
- **F.** In determining a reasonable deferred payment schedule, the Cooperative will discuss with the customer and consider the following conditions:
  1. The size of the delinquent account.
  2. The customer’s ability to pay.
  3. The customer’s payment history.
  4. The length of time the debt has been outstanding.
  5. The circumstances that resulted in the outstanding debt.
  6. And any other relevant factors related to the circumstances of the customer.
- **G.** If a customer fails to fulfill the terms of a deferred payment agreement the Cooperative will not be required to provide the customer with all the notices described in this Section prior to disconnection. However, at least three working days before disconnection the Cooperative will attempt to give notice of the pending customer disconnection scheduled for the next “bill cycle date” (20th of the month).
- **H.** The Cooperative will provide upon request a copy of this section of the tariff to all customers signing a deferred payment agreement.

#### 2.5.5  Adjustment of Charges:

##### 2.5.5.1

Meter errors involving over registration of electric usage: the Cooperative will recalculate the bills for those customers whose meters over registered power delivered by more than 2% from the known date of error or since the last meter test - for a total time frame not to exceed six (6) months, refunding or crediting any amounts over $5.00.

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**Issued By:** Nushagak Cooperative  
**Effective:** October 9, 2007  
**Title:** Chief Executive Officer  
Frank Corbin
NUSHAGAK COOPERATIVE

SECTION 2 RULES & REGULATIONS (Continued)

2.5 RENDITION AND PAYMENT OF BILLS (Continued)

2.5.5.2 Meter errors involving under registration of electric usage: For residential or small commercial customers the Cooperative will not charge the customer for any amounts under billed unless there is evidence of meter or electric service tampering by the customer. When meters of wholesale, large power or large commercial customers are tested and found to have under registered the amount of energy delivered the Cooperative will charge the customer for under billings for no more than the six (6) previous months unless there is evidence of meter or electric service tampering by the customer.

2.5.6 Customer taxes: Local or State government sales taxes and other similar taxes where the Cooperative is the collecting agent and the customer is primarily responsible for the tax may be collected by the Cooperative, including variations in those amounts specified by the taxing body, through the monthly billing process.

2.5.7 In the adjustment of charges for over-billing by the Utility in all other services, a refund will be rendered up to the full amount, for a period not to exceed six (6) months.

2.6 USE OF SERVICE

2.6.1 Service provided to the customer is exclusive and may not be used by another, nor may any customer charge or receive compensation from another for services or use of the facilities provided to that customer, without the prior written approval of the Cooperative.

2.6.2 All services provided are subject to the condition that it will not be used for any unlawful purpose, nor may the Cooperative operate outside the law or allow to be operated any service or facilities belonging to the customer, or the Cooperative, which might be or could become a danger or hazard to the employees, property and agents of the Cooperative or the public in general. Any damages, injury or harm caused to the employees, agents, or property of the Cooperative by the negligence of the customer shall be the responsibility of that customer and in no case is the Cooperative to be held liable.

2.6.3 The intentional unauthorized taking or using of the signals of the cable television facility may subject the taker to civil damages in a sum equal to three times the amount of the Cooperative’s actual damages under the provisions of AS 42.20.030(a)(8).

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Title: Chief Executive Officer

Frank Corbin
SECTION 2 RULES & REGULATIONS (Continued)

2.7 DISCONTINUANCE AND RESTORAL OF SERVICE

2.7.1 Customer request for discontinuance of service: A customer may have his services discontinued by giving sufficient notice prior to the effective discontinuance date. The Cooperative will hold the customer responsible for payment of all charges for service to the specified discontinuance date.

2.7.2 Service may be disconnected with notice due to:

2.7.2.1 Disconnect for Nonpayment - A payment is delinquent if it is not received by the 40th day after the initial billing (second billing cycle Due Date), the Cooperative may temporarily disconnect service without additional correspondence to the past due notice.

Past Due Notice: past due accounts are accounts owing to the Cooperative as of the day after the Bill Cycle Due Date. Written late notices will be mailed on past due accounts to the customer on the 10th day of each subsequent month.

A returned or NSF check is considered evidence of nonpayment.

A customer’s failure to receive a bill or past due notice that has been properly addressed and placed in the United States mail does not prevent the bill from becoming past due or delinquent, or excuse the customer’s responsibility for payment.

2.7.2.2 Failure to meet or maintain the Cooperative’s deposit requirements.

2.7.2.3 Intentional and continual failure to provide the Cooperative with reasonable access to its meter, equipment, or property.

2.7.2.4 The customer’s breach of a "special contract" between the Cooperative and the customer for services of any type.

2.7.2.5 Disconnection required in order for the Cooperative to comply with an order or regulation of an agency with proper jurisdiction.

2.7.2.6 The Utility reserves the right to disconnect service at a location that is no longer occupied by the member who applied for service at the location.
2.7 DISCONTINUANCE AND RESTORAL OF SERVICE (Continued)

2.7.3 Electric service disconnect exemptions: The Cooperative will not disconnect electric service when the temperature is below 32 degrees Fahrenheit. However, after proper notification by US mail of those circumstances, the notified customer’s electric meter is subject to disconnect without further notice when the temperature exceeds 32 degrees F.

The Cooperative will not disconnect any delinquent account on a Friday or a day preceding a holiday. However, between the daily business hours of 8 AM Monday to 5 PM Thursday the Cooperative may, without further notice, disconnect electric service to a delinquent account within 10 days after the date specified on the shut off notice.

2.7.4 BILLING/DISCONNECT CYCLE – ELECTRIC SERVICE:

The following example represents a billing/disconnect cycle for electric services, with no payment made:

<table>
<thead>
<tr>
<th>Date</th>
<th>Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/01/00</td>
<td>New service begins</td>
</tr>
<tr>
<td>1/15/00</td>
<td>Meter read (For February Billing Statement)</td>
</tr>
<tr>
<td>2/01/00</td>
<td>First bill is generated and mailed on or before 5 p.m. the 5th day of the month with a 2/20 due date</td>
</tr>
<tr>
<td>2/15/00</td>
<td>Meter read (For March Billing Statement)</td>
</tr>
<tr>
<td>3/01/00</td>
<td>Second bill is generated and mailed on or before 5 p.m. the 5th day of the month; prior balance shows as delinquent</td>
</tr>
<tr>
<td>3/10/00</td>
<td>Late notice mailed to delinquent accounts with balances over $50</td>
</tr>
<tr>
<td>3/20/00</td>
<td>Payment arrangements are accepted until 5 p.m.</td>
</tr>
<tr>
<td>3/21/00</td>
<td>Disconnect if temperature is above 32 degrees otherwise customer is advised by mail that their meter is subject to disconnect without further notice if temperatures exceed 32 degrees</td>
</tr>
</tbody>
</table>

Issued By: Nushagak Cooperative       Effective: October 9, 2007

____________________________________  Title: Chief Executive Officer
Frank Corbin
2.7 DISCONTINUANCE AND RESTORAL OF SERVICE (Continued)

2.7.5 BILLING/DISCONNECT CYCLE – TELECOMMUNICATIONS SERVICES:

The following example represents a billing/disconnect cycle for telecommunications services, with no payment made:

<table>
<thead>
<tr>
<th>Date</th>
<th>Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/01/00</td>
<td>New service begins</td>
</tr>
<tr>
<td>2/01/00</td>
<td>First bill is generated and mailed on or before 5 p.m. the 5th day of the month; with a 1/20 due date</td>
</tr>
<tr>
<td>3/01/00</td>
<td>Second bill is generated and mailed on or before 5 p.m. the 5th day of the month; prior balance shows as delinquent</td>
</tr>
<tr>
<td>3/10/00</td>
<td>Late notice mailed to delinquent accounts with balances over $30</td>
</tr>
<tr>
<td>3/20/00</td>
<td>Payment arrangements are accepted to 5 p.m.</td>
</tr>
<tr>
<td>3/21/00</td>
<td>Disconnect cable television, local telephone, and Internet non-pay accounts, unless other payment arrangements have been made</td>
</tr>
</tbody>
</table>

2.7.6 Denial of service: Service may be denied by temporary disconnect for nonpayment of a delinquent balance, noncompliance with any rules or conditions under which the service is established, or violation of other tariff sections.
2.7 DISCONTINUANCE AND RESTORAL OF SERVICE (Continued)

2.7.7 Denial of service cont.

2.7.7.1 Right to Deny Service: The right to deny service for cause, as contained in this tariff, may be exercised whenever and as often as the cause occurs. Neither delay nor omission on the part of the Cooperative in enforcing this rule at any time will constitute waiver of the Cooperative’s right to enforce this rule at another time as long as legitimate cause exists to deny service.

Causes for service Denial:

A) An applicant falsifies information on an application for service.
B) An applicant’s indebtedness to the Cooperative that has not been satisfactorily resolved.
C) A potential unsafe or hazardous condition to the applicant, a member of the public, or the Cooperative’s personnel or assets has been identified by the Cooperative at the service premises.
D) An applicant fails to provide the deposits and/or other funds required by this tariff for new service.
E) An applicant fails to furnish rights-of-way, services, equipment, or other requirements for this tariff.
F) An applicant refuses to become a member of the Cooperative or abide by the Cooperative’s bylaws.

Service which has been denied in accordance with these rules and regulations will be classified by the Cooperative as a temporary disconnect.

2.7.7.2 Termination of service by the Cooperative is permitted if a customer:

A). fails to pay a delinquent balance,
B). fails to comply with a Cooperative request to establish credit,
C). fails to establish and meet the Extended Payment Agreement,
D). fails to correct other tariff violations.

When any of these reasons are cited as the cause for the pending temporary disconnection of service it will be scheduled within ten (10) working days and the service will be terminated without further notice. Once a service has been terminated in accordance with this tariff, it will be re-established only after a new application for service is received and approved by the Cooperative or when all member accounts are resolved to the satisfaction of the Cooperative.
2.7 DISCONTINUANCE AND RESTORAL OF SERVICE (Continued)

2.7.8 A Temporary Disconnect for non-payment: A notice informing customers of the disconnect date for nonpayment will be mailed out on or before the 10th day of each month to those customers who are past due. The notice will advise the customer of the availability of company personnel able to answer any questions about their bill.

2.7.9 Causes for discontinuation of service without notice: the Cooperative will disconnect service to a customer without advance written notice for any of the following reasons:

2.7.9.1 An immediate hazard exists which threatens the safety or health of the customer or the general population or the Cooperative's personnel or facilities.

2.7.9.2 The Cooperative has evidence of meter tampering or fraud by the customer.

2.7.9.3 The customer has failed to comply with curtailment procedures imposed by the Cooperative during emergency shortages.

2.7.10 General policy for notice of discontinuation of service: notice of disconnection parameters do not apply to customers being disconnected under Section 2.7.9, Causes for discontinuation of service without notice, nor customers in default of a deferred payment agreement.

2.7.11 Notice of Disconnection When a Landlord-Tenant Relationship exists: These various arrangements are classified under “special contracts”.

2.7.12 Restoration of service: When service has been denied or discontinued in accordance with these rules and regulations and is temporarily disconnected, it may be restored when the cause of the denial has been corrected.

2.7.12.1 Service Restoration Time Frame: When the cause of the service denial has been corrected after temporary disconnection of service, the service will be restored not later than 24 hours after the Cooperative has confirmed that the cause of the service denial has been corrected excepting weekends and designated holidays observed by the Cooperative. The customer will be required to pay the reconnect fees prior to restoring service.

Service disconnects for non-payment will not be scheduled on weekends and designated holidays observed by the Cooperative. However, should the customer request a reconnect on those days the customer will be informed of and agree to pay the additional charges for after-hour work.

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Frank Corbin

Title: Chief Executive Officer
2.7 DISCONTINUANCE AND RESTORAL OF SERVICE (Continued)

2.7.12.2 Monthly Recurring Charges Apply: When a service that was temporarily disconnected is restored, the regular monthly recurring charge incurred during the period of temporary disconnection will be charged to the customer.

2.8 INTERRUPTION OF SERVICE

2.8.1 TEMPORARY SUSPENSION OF REPAIRS

The Cooperative shall have the right to temporarily suspend service for the purpose of making repairs or improvements to the system, but when practical, public notice shall be given and every effort shall be made to insure that such interruptions be held to an absolute minimum and be as short as possible.

2.8.2 LIABILITY OF THE COOPERATIVE

2.8.2.1 ELECTRIC SERVICE:

The Cooperative will use reasonable diligence to provide an adequate and uninterrupted supply of electrical energy at normal voltages, but if the supply shall be interrupted for any cause, the Cooperative shall not be liable for personal damages, injuries or loss resulting there from, nor will such failures constitute breach of agreement of service.

2.8.2.2 LOCAL TELEPHONE SERVICE:

Credit Allowance for Interruption of Service: When requested by the customer, if service is interrupted for more than twenty-four (24) hours, and for causes other than negligence or willful act of the customer, an allowance equal to 1/30 of the regular monthly recurring charges shall be made for each twenty-four (24) hours the service remains unusable, except that the total allowance may not exceed the regular monthly recurring charges for service.

Customers requesting a refund for service outage shall notify the Cooperative, specifying the outage period, date and time of report to the Cooperative, and date and time of restoration. The Cooperative will, upon verification, make appropriate adjustments in its next regular billing.

2.8.2.3 CABLE TELEVISION SERVICE:

The Cooperative will calculate a prorated credit allowance for significant (see Section 2.8.2.2) interruptions in service.

2.8.2.4 INTERNET: refer to the rules as they apply to Cable Television Service, Section 2.8.2.3, and service interruptions, Section 2.8.3.

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Frank Corbin

Title: Chief Executive Officer
2.8 INTERUPTION OF SERVICE (Continued)

2.8.3 The liability, if any, of the Cooperative in any way connected with any failure to furnish service shall in no event exceed the credit allowance set forth below:

No credit is allowed where the service or facility is out of service for less than one broadcast day of 24 hours during a billing period. When “out of service” conditions of which the Cooperative has received notice total more than one broadcast day during a given billing period for conditions which are not due to the willful or negligent acts of the subscriber and which can be shown to have originated on the Cooperative’s facilities, credit is allowed in an amount equal to the total fixed monthly charge for the service multiplied by the ratio of the number of days “out of service” to the number of days in an average billing period. “Out of service” credit starts with the first outage report following the accumulation of outages equal to 24 hours. For the purpose of prorating charges, an average billing period is defined as thirty (30) days. In no case will the credit allowance for any period exceed the total fixed charges for exchanged service for that period.

2.8.3.1 When requested by the customer, credit for “out of service” conditions may be allowed whenever a single outage exceeds twenty-four (24) hours. Only one day of credit shall be given for each full-day outage.

A trouble ticket or the After Hours Recording time stamp will serve as the outage report time and will be the measure of time of start for the 24 hour period used to calculate a credit.

2.8.3.2 For purposes of this section, “out of service” shall include not only the total failure of the cable distribution system, but other situations that effectively nullify its day-to-day quality normally experienced by the customer. In no event, may the credit allowance for any out-of-service period exceed the fixed monthly service charge.
2.9 CUSTOMER COMPLAINTS

2.9.1 The Cooperative desires to resolve customer complaints as quickly and equitably as possible. Therefore, complaints related to billing or service shall be handled in the following manner:

2.9.1.1 Complaints should be put in writing and initiated through the Customer Service Department who will then direct the complaint to the appropriate supervisor or department head for resolution. If the matter is not then resolved to the customer’s satisfaction, that written determination and the written complaint along with a written record of departmental response will be forwarded to the General Manager / Chief Executive Officer per tariff Section 2.9.1.2.

2.9.1.2 Any customer who believes that the Cooperative has violated this tariff or the Cooperative’s contract with the customer, or has failed to treat the customer in a fair and equitable manner, may submit a complaint in writing to the General Manager setting forth the substance of the complaint. Complaints must be submitted within 30 days of the act or omission complained of. The General Manager will promptly ensure that a written response is generated. If that response is unsatisfactory the complainant may ask for and will be granted a review of the General Manager’s response to the complaint in the form of a discussion item added to the discussion agenda for the next scheduled regular Board of Directors meeting.

2.9.1.3 The Cooperative will respond to the substance of each written service complaint or other customer correspondence within ten (10) working days of its receipt. In its response to the customer, the Cooperative will state that a customer not satisfied with the response may request escalation of the complaint to the next level following the complaint procedure outlined in Tariff Section 2.9.1.1 or 2.9.1.2.

Issued By: Nushagak Cooperative                        Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.10 TELEPHONE DIRECTORIES AND NUMBERS

2.10.1 TELEPHONE DIRECTORIES

The Cooperative’s telephone directory distribution plan provides residential and simple business line customers with one free directory for each access line and business customers with one free directory for each key system station.

The Cooperative will work with the directory company to mail the allotted number of directories or make them available for pick-up. If additional directories are requested after the free delivery, the customer will be given the choice of picking up the directories at the business office or having the directories mailed at currently prevailing postage rates.

2.10.1.1 Ownership: Directories regularly furnished to customers are the property of the Cooperative and are loaned to customers only as an aid to the use of the telephone service.

2.10.1.2 Errors: No liability arising from errors and omission in the making up or printing of its directories shall be attached to the Cooperative, except in the case of charge listings. After reasonable notice is provided in writing to the Cooperative in connection with these, its liability shall be limited to a refund at the monthly rate for each listing.

2.10.1.3 Rates: Directories in excess of the allotted amount must be paid for at the current rate in effect, per directory.

2.10.1.4 Availability: Directories in excess of the free-of-charge quantity will be available for purchase at the business office or if requested through the mail at the current rate per directory plus prevailing postage rates.

2.10.2 TELEPHONE NUMBERS

The customer has no property rights to the telephone number or any right to the continuance of service through any particular central office. The Cooperative may change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary in the conduct of its business to do so.

2.10.2.1 Nushagak Cooperative does not guarantee the availability of a telephone number after disconnect. The Cooperative will try, to the best of their ability, accommodate the reservation of a disconnected telephone number for one calendar year.

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Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.10 TELEPHONE DIRECTORIES AND NUMBERS (Continued)

2.10.2.2 Notices Required by Law

1. Under provision of Alaska State Law (Sec. 11.45.035) every telephone directory published and distributed to the general public shall have the following notice:

   **WARNING**

   A person who anonymously telephones another person repeatedly for the purpose of annoying, molesting, abusing, through vile and obscene language, or harassing that person or his family, is guilty of a misdemeanor and, upon conviction is punishable by imprisonment in jail for not less than three months, not more than one year, or by a fine of not less than $1,000 or both.

2.11 FURNISHING OF, MAINTENANCE AND USE OF FACILITIES

2.11.1 IDENTIFICATION OF EMPLOYEES

Employees of the Cooperative may be required to enter premises of the customers. To verify their employment during regular business hours call the Cooperative Personnel Office. After regular business hours, the Cooperative can be reached at 842-5555.

2.11.2 RIGHT OF ACCESS

   A) The Cooperative, through its authorized employees, shall have the right of access to a customer's premise to install, remove, inspect or repair its lines and equipment, at all reasonable hours.

   B) Unless otherwise permitted by the Cooperative, only duly authorized employees of the Cooperative are allowed to connect, move, disconnect, change, and alter in any manner any of the facilities furnished by the Cooperative.

2.11.3 GENERAL REQUIREMENTS

   A) The Cooperative shall make its services available to the applicants, without discrimination and in accordance with applicable federal, state, and local laws and its approved tariff.

   B) The Cooperative will be responsible for its equipment and plant only and will in no way be liable for the condition of customer-owned equipment.
2.11 FURNISHING OF, MAINTENANCE AND USE OF FACILITIES (Continued)

2.11.4 MAINTENANCE AND REPAIRS

2.11.4.1 The Cooperative shall maintain all facilities which it furnishes to the customer. Facilities no longer meeting acceptable standards will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required have been furnished to the Cooperative.

2.11.4.2 The Cooperative shall bear all ordinary expense of maintenance and repair unless otherwise specified in this Tariff. In case of loss of, damage to, or destruction of any of the Cooperative’s instruments or accessories, not due to ordinary wear and tear, the customer is held responsible for the entire cost of replacing the equipment destroyed, or the entire cost of restoring the equipment to its original condition.

The Cooperative has an automated after-hours trouble reporting system. The direct after hours number to call remains 842-5555 (the business office number, 842-5251, will forward to that trouble reporting number during off hours). In the case of an emergency (lines down or power outages, cable cuts, for example) the customer will be directed to a power plant operator on duty, who will dispatch necessary personnel. For telephone, cable television, and Internet problems, the customer will be asked to leave a message and personnel will respond to the trouble ticket the next business day. If there is a system-wide or wide-spread outage of cable television or Internet (on the weekend only, not week nights) the cooperative will dispatch a technician.

2.11.5 OWNERSHIP AND USE OF EQUIPMENT

Equipment, instruments, and lines on customer’s premises, furnished by the Cooperative, shall be and remain the property of the Cooperative, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing the instruments and lines, and upon termination of the service, for the purpose of removing such instruments and lines.

The customer shall be responsible for the safekeeping of the property of the Cooperative on his premises and shall take all reasonable precautions against unlawful interference with such property.
2.11 FURNISHING OF, MAINTENANCE AND USE OF FACILITIES (Continued)

2.11.6 ELECTRIC SERVICE

2.11.6.1 The Cooperative provides 60 cycle alternating current, either single or three phase, at available standard voltages. Voltage, frequency and wave form are regulated to conform to the standard practices of industry.

2.11.6.2 The Cooperative shall, unless otherwise provided, construct, operate and maintain the facilities necessary to deliver electrical energy to the point of receipt by the customer.

2.11.6.3 When the customer desires to use electricity for purposes classified under different rates, separate meters must be installed to measure the current supplied at each rate and the electricity registered by each meter will be charged for at prices and under conditions specified in the applicable rate schedule.

2.11.7 LOCAL TELEPHONE SERVICE

2.11.7.1 INSTALLATION, WIRING AND EQUIPMENT

The installation of all wiring and equipment shall be listed in compliance with FCC Regulations, Volume X, Part 68. The Cooperative shall not be required to connect its lines or equipment to wiring not installed by it or not installed in compliance with FCC Regulations, Volume X, Part 68, or, in the judgment of the Cooperative is in an inaccessible location. Connection to customer owned and maintained wiring and/or equipment may be made under the regulations as specified in Tariff Section 2.13.

2.11.8 CABLE TELEVISION SERVICE

2.11.8.1 AUXILIARY POWER

Where auxiliary power is required in the operation of equipment and service, the customer shall furnish, install, and maintain the necessary electrical wiring and outlets on his premises and supply any necessary electrical energy at his expense.

2.11.8.2 Except as otherwise provided in this Tariff, the Cooperative will furnish, install, and maintain all wiring, splitters, taps, transformers, and other equipment necessary to applicants or subscribers in accordance with its established construction standards. A service connection at a customer’s premises will include the facilities required to connect the customer’s service to the Cooperative’s existing system.

Issued By: Nushagak Cooperative
Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.12 POWER SUPPLY

It is the responsibility of the customer to provide a suitable supply of commercial power, including outlets, when and where the Cooperative requires it for the operation of any equipment on the customer’s premises.
2.13 CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM)

2.13.1 PROTECTIVE EQUIPMENT

It is the customer’s responsibility to provide suitable protective equipment for the devices in his own premises. If three phase equipment is used, it is the customer’s responsibility to protect such equipment against single phase operation and under-and-over voltage conditions.

2.13.2 TROUBLE REPORTING

The customer with COAM equipment interfacing with the facilities of the Cooperative is responsible to determine the COAM is operating properly prior to reporting any trouble to the Cooperative. The Cooperative is not obligated to make any tests of its facilities until the customer has completed testing the COAM facilities and determined the trouble to be in the Cooperative’s equipment. If the Cooperative finds upon testing that the trouble was in the COAM equipment and not the Cooperative’s equipment, a charge will be assessed to the customer for the time and equipment utilized by the Cooperative to make any required tests.

2.13.3 ELECTRIC SERVICE

2.13.3.1 GENERAL REQUIREMENTS

2.13.3.1.1 The customer is responsible for installing and maintaining his electrical wiring and equipment in accordance with applicable electric and building codes.

2.13.3.1.2 The Cooperative requires a customer to install his service wiring so that the meter is accessible to Cooperative employees from the outside of the customer’s building.

2.13.3.1.3 As a guide for the applicant or the electrical contractor regarding an installation, the Cooperative has prepared “Electric Service Entrance Requirements”, copies of which are on file at the Cooperative’s business office. As issued and as modified from time to time, these specifications will be enforced. The location of the customer’s service connection will be determined by the Cooperative.

2.13.3.1.4 Service to Multi-Occupant Building

The customer must arrange the wiring of a multi-occupant building so that the wiring for all stores or apartments will terminate at a common point or points designated by the Cooperative.
2.13 CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) (Continued)

2.13.3.1.5 The Cooperative will furnish the meter and connect its distribution lines with the customer’s service entrance. The wiring equipment, meter base, fuse box, service switch, standpipe, and easements shall be furnished by the customer.

2.13.3.1.6 Where primary service is supplied, the customer, at his expense, and in a manner satisfactory to the Cooperative, shall furnish, install, and maintain on his premises such switches, transformer, regulators and other equipment as the Cooperative may deem necessary.

2.13.3.2 LIABILITY OF COOPERATIVE

2.13.3.2.1 Neither by inspection nor non-rejection, nor in any other way, does the Cooperative give any warranty expressed or implied, as to the adequacy, safety or other characteristics of any structures, equipment, wires, conduit, appliances, or devices owned, installed or maintained by the customer, or leased by the customer from third parties.

2.13.3.2.2 Undesirable Load Characteristics

The Cooperative may refuse its service to, or remove its service from, any installation which in the judgment of the Cooperative will injuriously affect the operation of the Cooperative’s system or its service to other customers.

2.13.3.2.3 For Consequential Damages

The Cooperative will not be liable for any injury, casualty, or damage resulting in any way from the supply or use of electricity or from the presence or operation of the Cooperative’s structures, equipment, wires, conduit, appliances or devices on the customer’s premises except injuries or damages resulting from the negligence of the Cooperative.
2.13 CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) (Continued)

2.13.4 LOCAL TELEPHONE SERVICE

2.13.4.1 GENERAL REQUIREMENTS

2.13.4.1.1 Customer Owned and Maintained Equipment which is in compliance with the requirements of Volume X, Part 68, of the Federal Communication Commission’s Rules and Regulations may be connected to the switched network in conjunction with all services other than coin service.

2.13.4.1.2 The Cooperative may make changes in its equipment, operations, or procedures where such action is not inconsistent with Volume X, Part 68, of the FCC’s Rules and Regulations.

2.13.4.2 RESPONSIBILITY OF THE COOPERATIVE

2.13.4.2.1 In the event any changes contemplated by the Cooperative can be reasonably expected to render any customer’s terminal equipment incompatible with the Cooperative’s facilities, or require modification or alteration of such terminal equipment, or otherwise materially affects its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

2.13.4.2.2 Customer’s service may be disconnected by the Cooperative if Customer Owned and Maintained Equipment is causing harm to the Cooperative’s facilities.

2.13.4.2.3 The Cooperative shall not be responsible for the installation, operation, or maintenance of any customer owned equipment. The facilities of the Cooperative are not represented as adapted to the use of customer owned equipment and where such customer owned equipment is connected to the Cooperative’s facilities, the responsibility of the Cooperative shall be limited to the furnishing of facilities suitable for telecommunication service and to the maintenance and operation of such facilities in a manner proper for such service; subject to this responsibility, the Utility shall not be responsible for the through transmission of signals generated by the customer owned equipment or for the quality of, or defects in, such transmission, or the reception of the signals by the customer owned equipment.

2.13.5 CABLE TELEVISION SERVICE & INTERNET

2.13.5.1 It is the customer’s responsibility to provide receiving equipment which is compatible with the service provided by the Cooperative, and is capable of receiving same.

2.13.5.2 The Cooperative will be responsible for only its equipment or plant and will in no way be liable for the condition of the customer’s owned equipment.

Issued By: Nushagak Cooperative
Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
2.14 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER’S PREMISES

2.14.1 TAMPERING WITH COOPERATIVE’S PROPERTY

Customers or their agents, may not install, rearrange, disconnect or remove, or permit others to install, rearrange, disconnect, or remove any equipment or wiring that is the property of the Cooperative. The Cooperative shall have the right to charge the customer the tariff rate for any installations or rearrangements made of Cooperative-owned equipment. The Cooperative may refuse to furnish or may deny service to any person, firm, corporation on whose premises is located any Cooperative-owned equipment which shows any evidence of tampering, manipulation or operation, or use of any device whatsoever for the purpose of obtaining service without payment of the charge applicable.

2.14.1.1 TAMPERING WITH METER EQUIPMENT

The Cooperative may seal the service switch and/or other devices on the customer’s premises to prevent access by unauthorized persons. The customer shall not interfere with, or alter the meters, seals, or other properties used in connection with rendering electric service, or permit same to be done by others than the authorized agents or employees of the Cooperative. Damage to, or removal of, the Cooperative’s seals may be considered as sufficient reason for discontinuance of service to a customer until the Cooperative has received satisfactory assurance that its equipment will be free from future interference.

2.14.2 PENALTIES

Tampering with meters and other facilities of the Cooperative is a violation of its regulations and is a criminal offense (Alaska Statutes 42.20.330). The statutory penalty provides for a maximum of six months imprisonment, a fine of $500, or both. That statute authorizes the Cooperative to collect punitive damages, in addition to the normal cost of power, if any diverted.

2.14.3 UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

No equipment, apparatus, circuit, or device not furnished by the Cooperative shall be attached to or connected with the facilities furnished by the Cooperative, whether physically, by induction, or otherwise, except as provided elsewhere in the Tariff of the Cooperative. In case any such unauthorized attachment or connection is made, the Cooperative shall have the right to remove or disconnect the same; or to suspend the service during the period the attachment is made; or to terminate the service.
SECTION 3 SERVICES

3) SERVICES

3.1 ELECTRIC

3.1.1 RESIDENTIAL – SCHEDULE A

3.1.1.1 RATES

<table>
<thead>
<tr>
<th>Rate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>$.2628/kWh Plus FSC</td>
<td>Individual Residence Meter</td>
</tr>
</tbody>
</table>

3.1.1.2 TERMS AND CONDITIONS

3.1.1.2.1 Available to customers of the Cooperative for all home and farm uses subject to established rules and regulations. Service under this schedule is limited to 200 amp service capacity.

3.1.1.2.2 Residence service is single phase, 60 hertz, at available secondary voltages.

3.1.1.2.3 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.1-Nonrecurring Charges, and Section 2.4.1, Service Deposits.

3.1.1.2.4 Minimum Charges

The monthly minimum kW charge under the above rates shall be $18.50 per account, except where the line extension minimum is higher, in which case the established line extension minimum shall apply.

3.1.1.2.5 Fuel Cost Rate Adjustment

The monthly rates are subject to a Fuel Cost Rate Adjustment as specified in Tariff Section 3.7.2.

3.1.1.2.6 Power Cost Equalization

These rates are eligible for Power Cost Equalization in an amount per kWh identified in Tariff Section 3.1.6.1.

Issued By: Nushagak Cooperative
Effective: January 21, 2020
Title: Chief Executive Officer

Robert Himschoot
### 3.1 ELECTRIC (Continued)

#### 3.1.2 SMALL COMMERCIAL – SCHEDULE B

<table>
<thead>
<tr>
<th>Rate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.2736/kWh Plus FSC</td>
<td>Individual Small Commercial Meter</td>
</tr>
<tr>
<td>$35.00</td>
<td>Customer Charge per Account</td>
</tr>
</tbody>
</table>

#### TERMS AND CONDITIONS

- Available to commercial customers of the Cooperative for all uses including lighting, appliances, cooking, heating, and motors, all subject to the established rules and regulations of the Cooperative covering this service.
- Small commercial service is single phase and three phase, 60 hertz, at available secondary voltages, without demand meters.
- These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.1, Nonrecurring charges, and Section 2.4.1, Service Deposits.
- Minimum Charges
  - The monthly minimum kW charge under the above rates shall be $18.50 per account, or the contract minimum under the line extension policy, whichever is greater.
- Fuel Cost Rate Adjustment
  - The monthly rates are subject to a Fuel Cost Rate Adjustment as specified in Tariff Section 3.7.2.
- Power Cost Equalization
  - Small (less than 20kW/month of use) local community facilities and charitable organizations are eligible for Power Cost Equalization (P.C.E.) in an amount per kWh identified in Tariff Section 3.1.6.1.
  - Small (< 20kW/mo) public facilities are not eligible for P.C.E.
3.1 ELECTRIC (Continued)

3.1.3 LARGE COMMERCIAL – SCHEDULE C

3.1.3.1 RATES

3.1.3.1.1 Individual Large Commercial Meter $ .2366/kWh Plus FSC

3.1.3.1.2 Customer Charge per Account $75.00

3.1.3.1.3 Demand Charge/All kW $ 8.50/kW

3.1.3.2 TERMS AND CONDITIONS

3.1.3.2.1 Available to commercial customers of the Cooperative whose continuous fifteen minute demand exceeds 20 kW during any period throughout the calendar year and who are located on or near the Cooperative’s three phase lines for all types of usage, subject to the established rules and regulations of the Cooperative. This rate is not available to commercial customers who are eligible for service under Schedule D.

3.1.3.2.2 Large commercial service is single phase and three phase, 60 hertz, at the Cooperative’s standard secondary or primary voltages, with demand metered.

3.1.3.2.3 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.1, Nonrecurring Charges, and 2.4.1, Service Deposits.

3.1.3.2.4 Minimum Charges

The monthly minimum kW charge under the above rates shall be $18.50 per account, or the contract minimum under the line extension policy, whichever is greater.

3.1.3.2.5 Fuel Cost Rate Adjustment

The monthly rates are subject to a Fuel Cost Rate Adjustment as specified in Tariff Section 3.7.2.

3.1.3.2.6 Power Cost Equalization

Large (greater than 20kW/month of use) local community facilities are eligible for Power Cost Equalization (P.C.E.) in an amount per kWh identified in Tariff Section 3.1.6.1.

Large ( > 20kW/mo) public facilities are not eligible for P.C.E.
SECTION 3 SERVICES (Continued)

3.1.4 LARGE COMMERCIAL (SEASONAL) - SCHEDULE D

3.1.4.1 RATES

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Installation Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Energy Charge</td>
<td>$0.2500/kWh Plus FSC</td>
</tr>
<tr>
<td>Customer Charge</td>
<td>$100.00/month</td>
</tr>
<tr>
<td>Demand Charge</td>
<td>$12.00/kW</td>
</tr>
</tbody>
</table>

3.1.4.2 Terms and Conditions

3.1.4.2.1 Available to commercial customers of the Cooperative whose continuous fifteen minute demand exceeds 20kW during any period throughout the calendar year, who are located on or near the Cooperative's three phase lines, and that have 75 percent or more of the customer's energy requirements occurring during a continuous six-month period of a calendar year.

3.1.4.2.2 Large Commercial (Seasonal) service is single phase and three phase, 60 hertz, at the Cooperative's standard secondary or primary voltages, with demand metered.

3.1.4.2.3 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.1, Nonrecurring Charges, and 2.4.1, Service Deposits.

3.1.4.2.4 Minimum Charges

The monthly minimum kW charge shall be $18.50 per account for the months the account is active or the contract minimum under the line extension policy, whichever is greater.

3.1.4.2.5 Fuel Cost Rate Adjustment

The monthly rates are subject to a Fuel Cost Rate Adjustment as specified in Tariff Section 3.7.2

3.1.4.2.6 Power Cost Equalization

Customers taking power under this service are not eligible for Power Cost Equalization.

Issued By: Nushagak Cooperative Effective: January 21, 2020

Title: Chief Executive Officer
3.1 ELECTRIC (Continued)

3.1.5 SECURITY AND STREET LIGHTS – SCHEDULE SL-2

3.1.5.1 RATES

<table>
<thead>
<tr>
<th>Type</th>
<th>Nominal Wattage</th>
<th>Approximate Lumens</th>
<th>Monthly kWh</th>
<th>Monthly Rate Per Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium</td>
<td>100</td>
<td>8,600</td>
<td>46</td>
<td>$9.24</td>
</tr>
<tr>
<td>Sodium</td>
<td>150</td>
<td>14,500</td>
<td>66</td>
<td>$13.26</td>
</tr>
<tr>
<td>Sodium</td>
<td>250</td>
<td>24,900</td>
<td>106</td>
<td>$21.30</td>
</tr>
<tr>
<td>Mercury</td>
<td>175</td>
<td>7,300</td>
<td>75</td>
<td>$15.07</td>
</tr>
</tbody>
</table>

3.1.5.2 TERMS AND CONDITIONS

3.1.5.2.1 Mercury-vapor or high pressure sodium street lights and security lights will be installed on customer’s property at the request of the customer.

3.1.5.2.2 The Cooperative will furnish and install a wood pole, wiring, and street light unit, together with easements, at cost to the customer. An estimated cost, provided by the Cooperative would be made under these conditions. The Cooperative reserves the right to require all costs be paid prior to the installation as a construction-in-aid to construction. The facilities will remain the property of the Cooperative.

3.1.5.2.3 The Cooperative will provide maintenance and repairs for the lights provided through this tariff at the Cooperative’s prevailing hourly rates for labor, equipment, and materials. The customer is responsible for the cost.

3.1.5.2.4 Power Cost Equalization

A Power Cost Equalization credit is applied to yard light accounts for local community facilities. Refer to Tariff Section 3.1.6.1 for the appropriate rates.

3.1.5.2.5 Fuel Cost Rate Adjustment

The kWh usage is subject to a Fuel Cost Rate Adjustment as specified in Tariff Section 3.7.2

Issued By: Nushagak Cooperative
Effective: January 21, 2020
Title: Chief Executive Officer

Robert Himschoot
### 3.1 ELECTRIC (Continued)

#### 3.1.6 YARD LIGHTS – SCHEDULE YL

<table>
<thead>
<tr>
<th>Type</th>
<th>Nominal Wattage</th>
<th>Approximate Lumens</th>
<th>Monthly kWh Per Unit</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium</td>
<td>100</td>
<td>8,600</td>
<td>46</td>
<td>$14.49</td>
</tr>
<tr>
<td>Sodium</td>
<td>150</td>
<td>14,500</td>
<td>66</td>
<td>$18.74</td>
</tr>
<tr>
<td>Sodium</td>
<td>250</td>
<td>24,900</td>
<td>106</td>
<td>$27.72</td>
</tr>
<tr>
<td>Mercury</td>
<td>175</td>
<td>7,300</td>
<td>75</td>
<td>$21.21</td>
</tr>
</tbody>
</table>

#### 3.1.6.2 TERMS AND CONDITIONS

**3.1.6.2.1** Available to all customers of the Cooperative for the purpose of providing homes, schools, churches, businesses, etc. with an outside, modern, overhead light. All fixtures will be high pressure sodium or mercury-vapor equipped with a photoelectric cell to provide dusk-to-dawn service and will be connected ahead of the meter.

**3.1.6.2.2** Yard Light Installation

**3.1.6.2.2.1** The Cooperative will install and maintain an outside, overhead light on the premises of the customer subject to the following:

A). The customer must agree to be financially responsible for the monthly recurring charges for a minimum period of one year from the date of installation. The customer will be billed monthly for the yard light on their regular electric bill.

B). The customer will be required to sign a yard lighting installation agreement and meet the necessary requirements beforehand.

**3.1.6.2.2.2** The yard light will normally be installed on the Cooperative’s existing facilities where 120-volt service is available or on a customer’s meter pole which has been approved by the Cooperative.

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Issued By: Nushagak Cooperative  
Effective: January 21, 2020

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Robert Himschoot

Title: Chief Executive Officer
### 3.1 ELECTRIC (Continued)

#### 3.1.6 YARD LIGHTS – SCHEDULE YL

**3.1.6.2.2.3** If additional facilities are required for installation of the light, the Cooperative will provide and install them at no cost to the customer, provided that the cost of the above-described facilities does not exceed five (5) times the anticipated, continuing revenue of each fixture as per its monthly rate.

**3.1.6.2.2.4** The Cooperative requires all installation costs in excess of the 5-1 ratio be paid prior to the installation as a contribution-in-aid to construction. An estimated cost, provided by the Cooperative, would be made under these constructions.

**3.1.6.2.2.5** The facilities will remain the property of the Cooperative and will be maintained and replaced as necessary.

**3.1.6.2.2.6** Fuel Cost Rate Adjustment

The kWh usage is subject to a Fuel Cost Rate Adjustment as specified in Tariff Section 3.7.2.

**3.1.6.2.3** Power Cost Equalization

A Power Cost Equalization credit is applied to yard light accounts for local community facilities. Refer to Tariff Section 3.1.6.1 for the appropriate rates.

---

**Issued By:** Nushagak Cooperative  
**Effective:** January 21, 2020

Robert Himschoot  
**Title:** Chief Executive Officer
3.1 ELECTRIC (Continued)

3.1.7 POWER COST EQUALIZATION

3.1.7.1 RATES

The amount of Power Cost Equalization (PCE) to be credited to bills rendered on or after the effective date set forth below, is as follows, (subject to available appropriations):

3.1.7.1.1 Non-Community Facility Customers

<table>
<thead>
<tr>
<th>Schedule</th>
<th>Type</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schedule A</td>
<td>Residential</td>
<td>SOA Approved</td>
</tr>
<tr>
<td>Schedule B</td>
<td>Small Commercial</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>Schedule C</td>
<td>Large Commercial</td>
<td>Not Eligible</td>
</tr>
</tbody>
</table>

3.1.7.1.2 Community Facility Customers

<table>
<thead>
<tr>
<th>Commercial</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 20kW</td>
<td>SOA Approved</td>
</tr>
<tr>
<td>Over 20kW</td>
<td>SOA Approved</td>
</tr>
</tbody>
</table>

3.1.7.2 TERMS AND CONDITIONS

The amount of PCE for any individual customer, except local community facilities, is limited to the customer’s actual consumption up to 500 kWh per month.

The PCE to local community facilities is limited to the facility’s actual consumption; in addition, such equalization is limited in the aggregate served to 500 kWh per month for each resident of the community.

Issued By: Nushagak Cooperative Effective: January 21, 2020

Title: Chief Executive Officer

Robert Himschoot
3.1 ELECTRIC (Continued)

3.1.7.2.1 Power Cost Equalization (PCE) Notice

The total cost of service, less the PCE rate is listed on each bill per eligible member.

3.1.8 NON-FIRM POWER PURCHASE RATE

The rate at which the Cooperative will purchase non-firm power from qualifying facilities is:

3.1.8.1 RATES

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Firm Power</td>
</tr>
<tr>
<td>$0.1501/per kWh</td>
</tr>
</tbody>
</table>

3.1.8.2 TERMS AND CONDITIONS

3.1.8.2.1 Available in all Cooperative service areas. Applicable to qualified cogeneration and small production facilities of not more than 100 kW total maximum rated capability per non-utility generating entity. This tariff does not apply in the event the Cooperative obtains all power from a wholesale supplier.

3.1.8.2.2 Single or three phase service as available, 60 hertz, at the Cooperative’s standard voltages.

3.1.8.2.3 Power sales supplied by the Cooperative to the customer in order to meet its electric requirements will be priced at the applicable retail rates.

3.1.8.2.4 The Cooperative will not be responsible for customer owned equipment for cogeneration. However, equipment must meet standards set by Nushagak Cooperative.

The avoided cost of determining the non-firm power rate is calculated as follows:

Current fuel price used in the latest fuel surcharge filing $2.0823/gallon
Yearly fuel consumption for fuel surcharge filing 1,249,647 gallons
Yearly Kwh sold from fuel surcharge filing 17,340,620 kWh

Avoided Fuel Cost = $2.0823 x 1,249,647 = $0.1859 kWh
17,340,620

Issued By: Nushagak Cooperative  Effective: January 21, 2020

Title: Chief Executive Officer

Robert Himschoot
3.2 LOCAL TELEPHONE

3.2.1 RESIDENTIAL

3.2.1.1 RATES

3.2.1.1.1 Individual Residence Line

3.2.1.1.1.1 Dillingham/Aleknagik $14.00

3.2.1.1.1.2 Clarks Point/Ekuk/Manokotak $21.25

3.2.1.2 TERMS AND CONDITIONS

3.2.1.2.1 Residence service is local telephone service provided to an individual at their place of residence where the actual or obvious use of the service is for social or domestic purposes.

3.2.1.2.2 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.2, Nonrecurring Charges, and 2.4.1, Service Deposits.

3.2.1.2.3 The rates in Section 3.2.1.1, Local Telephone, are for provision of access to the local exchange network.
### 3.2 LOCAL TELEPHONE (Continued)

#### 3.2.2 BUSINESS

<table>
<thead>
<tr>
<th>RATES</th>
<th>Monthly Rate</th>
<th>Installation Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3.2.2.1</strong> Individual Business Line - Simple</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.2.2.1.1 Dillingham/Aleknagik Exchange</td>
<td>$20.55</td>
<td></td>
</tr>
<tr>
<td>3.2.2.1.2 Clarks Point/Ekuk/Manokotak Exchange</td>
<td>$30.40</td>
<td></td>
</tr>
<tr>
<td><strong>3.2.2.2</strong> Individual Business Line or Trunk - Complex</td>
<td>$30.00</td>
<td>PBX or Key System Trunk</td>
</tr>
</tbody>
</table>

#### 3.2.2.2 TERMS AND CONDITIONS

3.2.2.2.1 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.2, Nonrecurring Charges, and 2.4.1, Service Deposits.

3.2.2.2.2 Business service is a local telephone service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, fraternal lodges, churches, schools, clubs, other organizations of a similar nature and individuals practicing a profession or operating a business who have no offices other than their residence and where the use of the service is primarily or substantially of a business, professional, or occupational nature. If the directory listing associated with the business service denotes the character of the service to be for business use, the appropriate rate for business service will apply.
3.2 LOCAL TELEPHONE (Continued)

3.2.2 BUSINESS

3.2.2.3 Business service is segregated into two distinct categories as follows:

A). Business Simple defines business service provided without any associated hunt group services. All Custom Calling services as described in Section 3.2.8 are available in conjunction with Business Simple service.

B). Business Complex defines business service to be terminated on a key system or PBX, utilizing hunt group services, or any type of a trunk basis, regardless of the presence of hunt group services.

3.2.2.4 Business Complex/Optional Features:

A). Direct Inward Dialing (DID) Service – DID services as described in Tariff Section 3.2.6.2 are optional features that can be ordered in conjunction with Business Complex services. The applicable rates are contained in Tariff Section 3.4.1.2.


C). Custom Calling Features – All Custom Calling Features as described in Tariff Section 3.2.8.2 are optional features that can be ordered in conjunction with Business Complex.

D). Primary Rate Interface (PRI) Line – A four-wire facility which extends from a central office to a point of demarcation at a customer location. The PRI is a 1.544 Mbps carrier facility which is used to connect digital PBX or other channel controlling devices to the switched and private networks.

3.2.2.5 The provision of service at the rates and under the regulations shown in this Tariff are subject to the regulations shown in Section 2, Rules and Regulations, which as it now exists or as it may be revised, added to, or supplemented by superseding issues, is made a part of this Tariff.

3.2.2.6 Costs incurred by the Cooperative for work performed on PABX or key systems including moves, changes, or installations will be billed to the customer in total. Such charges may also include a service order charge. Labor is billed out at the Cooperative’s Loaded Labor Rate.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.3 RURAL RADIO SERVICE (BETRS)

3.2.3.1 RATES

<table>
<thead>
<tr>
<th>Description</th>
<th>Rate</th>
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</thead>
<tbody>
<tr>
<td>Individual Residence Line</td>
<td>$21.25</td>
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<tr>
<td>Individual Business Line</td>
<td>$30.40</td>
</tr>
</tbody>
</table>

3.2.3.2 TERMS AND CONDITIONS

3.2.3.2.1 Description

Rural radio service or Basic Exchange Telecommunications Radio Service (BETRS) is a proprietary, wireless, loop carrier system providing basic telephone loop service. BETRS is an alternative which may be applied by the Cooperative to provide basic exchange service where conventional facilities would be difficult or impossible to install.

3.2.3.2.2 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.2, Nonrecurring Charges, and 2.4.1, Service Deposits.

3.2.3.2.3 Equipment Deposit

Each customer who is provided with a BETRS station unit will be required to maintain a deposit of $100 with the Cooperative. This deposit will be in addition to any normal service deposit, and is refundable when the equipment is returned. In addition, the customer will enter into an Agreement with the Cooperative to be responsible for any loss or damage to the BETRS station equipment.

3.2.3.2.4 Subscriber Station Unit

The Cooperative will furnish a BETRS fixed subscriber station unit to a residence or commercial structure that is accessible by road or airport within the Cooperative’s service area and where conventional cable is nonexistent. A BETRS customer may opt to purchase a fixed, hand-held, or portable unit from the Cooperative.
3.2 LOCAL TELEPHONE (Continued)

3.2.3 RURAL RADIO SERVICE (BETRS)

3.2.3.2.5 Installation and Maintenance

The Cooperative may assist in the installation of the Cooperative’s supplied standard BETRS subscriber base station equipment upon request or the customer may elect to install their equipment. Only that equipment located in a fixed residential or commercial structure and that is accessible by road or airport from one of the Cooperative’s central offices will be considered for installation by the Cooperative.

The appropriate power supply must be provided in proximity to the equipment location. Additionally, the antenna must be located by the customer near the equipment location, where it is more advantageous to have as short of a feed line as possible.

3.2.3.2.6 Special Conditions

3.2.3.2.6.1 BETRS requires an additional signal-received level to operate. The Cooperative cannot guarantee BETRS radio reception or the quality of that reception and may refuse to serve an area of poor reception.

3.2.3.2.6.2 BETRS service is available only in the Cooperative’s service area.

3.2.3.2.6.3 The provision of BETRS service is subject to all other applicable rules, regulations, and rates contained in this Tariff.

3.2.3.2.6.4 As established in the agreement, Section 3.2.3.2.3, the BETRS subscriber station unit is to be installed in a designated location. Failure to observe the terms of the agreement may result in removal of the BETRS subscriber station unit.

3.2.3.2.6.5 Installation of BETRS equipment by the Cooperative’s employees will be charged at time, materials and transportation beginning from the Central Office in Dillingham.
3.2 LOCAL TELEPHONE (Continued)

3.2.4 PAY TELEPHONE SERVICE

3.2.4.1 RATES

3.2.4.1.1 Pay Telephone Access Line

3.2.4.1.1.1 Dillingham/Aleknagik Exchange $20.55
3.2.4.1.1.2 Clarks Point/Ekuk/Manokotak $30.40

3.2.4.2 TERMS AND CONDITIONS

3.2.4.2.1 Description

A pay telephone access line will provide local dial tone service to any telephone instrument which has been made available to the public on a fee-per-call basis. The telephone instrument may be coin-operated activated by calling collect, using a calling card, or some other means. The pay telephone access line does not include central office coin signaling.

3.2.4.2.2 Conditions

A). Pay telephone access lines have the following network access: local and EAS, 411, 611, 911, 10xxx, 950, zero, plus/zero minus and international. Pay telephone access lines will not have access to 900 pay-per-call or information service.

B). Pay telephone equipment must be registered under current FCC, Part 68 rules.

C). Pay telephone access lines will be terminated on a Cooperative-provided network interface device (NID). The Cooperative will provide grounding at the NID.

D). Pay telephone access lines will only be installed at the request of a Payphone Service Provider (PSP) who has been certificated by the Regulatory Commission of Alaska.

E). One pay telephone may be installed per line. Extension telephones are not permitted.

Issued By: Nushagak Cooperative Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
3.2 LOCAL TELEPHONE (Continued)

3.2.4 PAY TELEPHONE SERVICE (Continued)

3.2.4.2.2 Conditions (Continued)

F). The PSP is responsible for payment of all toll calls, directory assistance, and operator assistance charges which originate or terminate from the pay telephone access line.

G). The PSP assumes liability for any toll fraud resulting from the origination or termination of traffic from the pay telephone access line.

H). The PSP will not be charged on a per call basis for access to 911 or 611.

I). The pay telephone access line rate includes touchtone conditioning.

J). The complimentary local directory assistance call allowance does not apply to a pay telephone access line.

K). Pay telephone access lines may be listed in the telephone directory if the PSP has made arrangements to deny third number calls and incoming collect.

L). Nonrecurring charges apply to the ordering and installation of a pay telephone access line.
3.2 LOCAL TELEPHONE (Continued)

3.2.4 PAY TELEPHONE SERVICE (Continued)

3.2.4.2.3 Coin Supervision

3.2.4.2.3.1 Description

Coin Supervision shall be provided by the Pay Station equipment.

3.2.4.2.3.2 Conditions

Coin

A. The PSP must designate an operator service provider.

B). The Cooperative shall not be liable for a shortage of coins deposited and/or collected from the pay telephone.
### 3.2 LOCAL TELEPHONE (Continued)

#### 3.2.5 TELEPHONE NUMBER RESERVATION SERVICE

<table>
<thead>
<tr>
<th>Rate</th>
<th>Description</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>3.2.5.1 RATES</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>3.2.5.1.1 Individual Residence Line</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Dillingham/Aleknagik</td>
<td>$ 7.00</td>
</tr>
<tr>
<td></td>
<td>Clarks Point/Ekuk/Manokotak</td>
<td>$10.63</td>
</tr>
<tr>
<td></td>
<td><strong>3.2.5.1.2 Individual Business Line – Simple</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Dillingham/Aleknagik Exchange</td>
<td>$10.28</td>
</tr>
<tr>
<td></td>
<td>Clarks Point/Ekuk/Manokotak Exchange</td>
<td>$15.20</td>
</tr>
<tr>
<td></td>
<td><strong>3.2.5.1.3 Individual Business Line or Trunk – Complex</strong></td>
<td>$15.00</td>
</tr>
</tbody>
</table>

#### 3.2.5.2 TERMS AND CONDITIONS

- Telephone Number Reservation Service is provided to reserve a telephone number. The service does not reserve the underlying facilities associated with providing service.

- To activate a reserved telephone number, Tariff Section 3.4.1.2, Nonrecurring Charges apply.
### SECTION 3 SERVICES (Continued)

#### 3.2 LOCAL TELEPHONE (Continued)

**3.2.6 BUSINESS APPLICATIONS - DIRECT INWARD DIAL (DID) SERVICE**

**3.2.6.1 RATES**

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Recurring Charge</th>
</tr>
</thead>
</table>

#### 3.2.6.1.1 Each block of 100 numbers or part thereof
- $50.00
- $10.00

#### 3.2.6.1.2 Each DID Exchange Trunk

#### 3.2.6.1.3 DS1 channel Termination and equipment
- $ref:AECA $500.00

- (A) PRI Service Configuration 23B+1D additional
  - $388.79
  - $600.00

- **3.2.6.1.4 Initial installation of DS1/Trunk groups**
  - Includes engineering, installation and testing
  - $600.00

- **3.2.6.1.5 Subsequent addition of trunks to existing Trunk Group**
  - $150.00

- **3.2.6.1.6 Additional trunk groups added to existing DS1 Channel Termination**
  - $350.00

**3.2.6.1.7 Trunk Types:**
- A) Terminating trunk
  - $9.00
- B) Originating trunk
  - $9.00
- C) Two-way trunk
  - $9.00
- D) Terminating trunk w/DID
  - $9.00
- E) Two-way trunk w/DID
  - $9.00

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**Issued By:** Nushagak Cooperative  
**Effective:** September 17, 2009

**Title:** Chief Executive Officer

Frank Corbin
3.2.6.2 TERMS AND CONDITIONS

3.2.6.2.1 DID service provides the central office equipment necessary for in dialing from the exchange and toll networks directly to stations associated with a PBX.

3.2.6.2.1.2 Digital Subscriber Service (DSS) provides digital exchange service for business customers. DSS includes a DS1 facility, common equipment, and local exchange switching and flat rate usage trunks for access to the public switched telephone network. Each DS1 facility utilizes 24 channels, which are configured with business complex exchange access services as described below.

   (a) One-way trunk with DID requires a DID trunk circuit termination
   (b) Two-way trunk with DID feature requires a DID trunk circuit terminations
   (c) One-way trunk, which only allows traffic originating or terminating from the customer premise equipment to the central office switch
   (d) Two-way trunk – a trunk which allows for traffic to be transmitted from either the Central Office or the customer.

3.2.6.2.2 This service is provided in conjunction with Business Complex service. A minimum of four (4) Business Complex trunks is required. The associated rates, as indicated in Section 3.4.1.2, apply in addition to the rates shown here. Multiple blocks of 100 numbers ordered at the same time will be subject to a single non-recurring charge.

   (a) DSS service is subject to the availability of the central office facilities.

3.2.6.2.3 The customer shall, in addition to a minimum requirement of four (4) Business Complex trunks, equip such additional trunks as may be required to maintain at least an objective grade of service of P.01. This can be determined by a traffic study conducted by the Cooperative upon request. If the Cooperative determines that the subscriber exceeds an objective grade of service of P.05 during ten or more business days during a consecutive ninety (90) day period based on Cooperative traffic studies, the Cooperative will send written notice to the customer. The notice will specify the number of additional trunks necessary to maintain the required objective grade of service and the date on which the subscriber’s DID service may be disconnected if the required number of trunks is not added. The disconnect date will not be less than ninety (90) days from the date the notice is sent to the customer. If the customer fails to add the required trunks on or before the disconnect date, the customer’s DID service may be disconnected without further notice.

Issued By: Nushagak Cooperative Effective: September 17, 2009

Title: Chief Executive Officer

Frank Corbin
SECTION 3 SERVICES (Continued)

3.2.6.2.4 Digital Subscriber Service
(a) The (DSS) minimum service period for the DS1 facility and common equipment is one month.
(b) Each DS1 facility enables the customer to add up to a maximum of 24 trunks per DS1 facility. The customer is billed for the actual number and types of the trunks in service on each DS1 facility. The customer must subscribe to a minimum of four trunks, per trunk group, per facility.
(c) Initial service order provision charges are to establish a digital access for a DS1 facility and the first digital trunk. Additional trunks are billed a per trunk non-recurring charge.
(d) When Outward WATS or 800 services terminates on a DS1 facility, the Outward WATS and 800 service access lines are classified as basic trunks for the application of DS1 facility.
(e) Digital Subscriber service trunks are provided over high-capacity (DS1) digit circuits.
(f) Regulation, rates and charges, as described elsewhere in this tariff apply as appropriate.

3.2.6.2.5 Integrated Services Digital Network ISDN-Primary Rate Interface (PRI). There are two types of rates and charges. The rates and charges are described below. The minimum billing period for PRI service is one month. Non-recurring are one-time charges which apply to specific work activity, i.e., new install charges or changes to an existing service the type of non-recurring charges that will apply for PRI are engineering cost or central office translations time incurred when any customization is made is made to a PRI arrangement. Non-recurring charges apply to the following: initial installation, installation of additional services (DSS) conversion to PRI using the same facilities, and moves of the PRI to a different central office are considered a new installation. The charges for these services are in addition to all applicable rates and charges filed in this tariff.

PRI service is available where facilities and operating conditions permit. The DS1 facility will be ordered.
One PRI service configuration is required for each PRI transport DS-1.
PRI will not be provided as a foreign exchange service.
PRI provides twenty-three (23) 64 kbps B channels and one 64 kbps D channel.
The B channels are bearer channels that carry digitized customers traffic (voice data, etc.)
The D channel is a signaling channel used to control and route B channel traffic.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.7 BUSINESS APPLICATIONS - HUNT GROUP FEATURES

3.2.7.1 RATES

<table>
<thead>
<tr>
<th>Rate</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Number Hunting</td>
<td>No Charge</td>
</tr>
<tr>
<td>Circular Hunting</td>
<td>No Charge</td>
</tr>
<tr>
<td>Terminal Hunting</td>
<td>No Charge</td>
</tr>
</tbody>
</table>

3.2.7.2 TERMS AND CONDITIONS

3.2.7.2.1 Line Hunting provides a means of searching numbers to find an idle line. This service applies to a group of individual Business Complex lines (usually for the same subscriber) or trunks.

3.2.7.2.2 Hunt Group features are offered to Cooperative customers subject to the availability of facilities and are subject to compatibility with other optional features.

3.2.7.2.3 Directory Number Hunting

Directory Number Hunting provides sequential hunting of hunt group numbers for an idle line when the main directory listed number is busy. Each line in this hunt group has its own unique directory number, which allows direct calling and identifies toll calls.

If the main directory listed number is not dialed, hunting begins with the number dialed and ends with the last number in the hunt group.

3.2.7.2.4 Circular Hunting

The Circular Hunting feature is an enhancement to Directory Number Hunting allowing all lines to be hunted in sequential order regardless of the starting point. If the last number in the hunt group is busy, the feature returns to the pilot number and will continue until the idle line is located or to the hunt starting point.

3.2.7.2.5 Terminal Hunting

Terminal Hunting feature is assigned to one directory number assigned to receive incoming calls for a group of lines. Hunting starts from the pilot number and hunts in a sequential manner to the last line in the group looking for an idle line. If none is found, the caller will receive a busy signal.

Issued By: Nushagak Cooperative                  Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
### 3.2 LOCAL TELEPHONE (Continued)

#### 3.2.8 CUSTOM CALLING FEATURES

<table>
<thead>
<tr>
<th>Custom Calling Feature</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Forwarding, per line</td>
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</tr>
<tr>
<td>Remote Call Forwarding</td>
<td>$18.80</td>
</tr>
<tr>
<td>Call Waiting/ (Cancel Call Waiting), per line</td>
<td>$0.50</td>
</tr>
<tr>
<td>Speed Calling-Short List, per line</td>
<td>$0.50</td>
</tr>
<tr>
<td>Speed Calling-Long List, per line</td>
<td>$0.80</td>
</tr>
<tr>
<td>Three Way Calling, per line</td>
<td>$0.50</td>
</tr>
<tr>
<td>Teen Line</td>
<td>$4.85</td>
</tr>
<tr>
<td>- Each additional Directory Number assigned per line</td>
<td></td>
</tr>
<tr>
<td>Anonymous Call Rejection</td>
<td>$3.95</td>
</tr>
<tr>
<td>Caller ID</td>
<td>$6.95</td>
</tr>
<tr>
<td>Caller ID Block – Per Call, available on all lines</td>
<td>$0.00</td>
</tr>
<tr>
<td>Caller ID Block – Per Line, available at no charge</td>
<td>$0.00</td>
</tr>
<tr>
<td>Automatic Redial</td>
<td>$3.95</td>
</tr>
<tr>
<td>Distinctive Ringing/Call Waiting</td>
<td>$3.95</td>
</tr>
<tr>
<td>Selective Call Acceptance</td>
<td>$3.95</td>
</tr>
<tr>
<td>Selective Call Forwarding</td>
<td>$3.95</td>
</tr>
<tr>
<td>Selective Call Rejection</td>
<td>$3.95</td>
</tr>
</tbody>
</table>

Issued By: Nushagak Cooperative  
Effective: October 9, 2007  
Title: Chief Executive Officer  

Frank Corbin
### 3.2 LOCAL TELEPHONE (Continued)

#### 3.2.8 CUSTOM CALLING FEATURES

<table>
<thead>
<tr>
<th>Package</th>
<th>Rate</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3.2.8.2</strong> Package One</td>
<td><strong>$ 9.95</strong></td>
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<tr>
<td>Caller ID</td>
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<tr>
<td>Automatic Redial</td>
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<td></td>
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<tr>
<td><strong>3.2.8.2.2</strong> Package Two</td>
<td><strong>$12.45</strong></td>
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<tr>
<td>Caller ID/Call Waiting ID</td>
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<td></td>
</tr>
<tr>
<td>Automatic Redial</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anonymous Call Rejection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Distinctive Ringing/Call Waiting</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>3.2.8.2.3</strong> Package Three</td>
<td><strong>$14.95</strong></td>
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<td>Caller ID/Call Waiting ID</td>
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<td>Selective Call Forwarding</td>
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<tr>
<td>Selective Call Acceptance or</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Selective Call Rejection</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### 3.2.8.3 TERMS AND CONDITIONS

**3.2.8.3.1** Custom Calling Features are optional telephone service arrangements available to residential and business customers, in central offices where facilities and operating conditions permit, and are subject to the limitations of customer premise equipment.

**3.2.8.3.2** These rates are in addition to the appropriate nonrecurring charges listed in Tariff Section 3.4.1.2.

**3.2.8.3.3** Except for willful misconduct or gross negligence of the Cooperative, each customer releases, indemnifies and holds harmless the Cooperative, its employees and agents, from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person, for any business loss, damage, or destruction of any property whether owned by the customer or others, arising out of the use of any Custom Calling Feature.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.8 CUSTOM CALLING FEATURES

3.2.8.3.4 Subscribers to call forwarding services are responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the number to which the call is forwarded. Business numbers may not be forwarded through any of the Cooperative programmed call forwarding options to a Cooperative provided residential line, with the intention of making the residential phone number the primary service or permanent location of the business.

3.2.8.3.5 One or more of the following features are provided:

3.2.8.3.5.1 Call Forwarding provides for the transfer of incoming calls to another telephone by dialing a code and the telephone number of the service to which the calls are to be transferred.

3.2.8.3.5.2 Remote Call Forwarding (RCF) provides for the automatic routing of incoming calls to any designated telephone number. The designated telephone number is programmed by the Cooperative and service activation and deactivation can only be changed by a service order. Remote Call Forward can be programmed to allow the simultaneous processing of calls not to exceed the capacity of the terminating end. RCF service is provided a directory listing. The Cooperative does not provide identification of the originating telephone number to the RCF customer.

3.2.8.3.5.3 Call Waiting alerts a customer talking on the phone that a call is waiting. The existing call can be put on “hold”, or disconnected, and the waiting call can be received. The customer can alternate between calls. The customer may also cancel the call waiting function for the duration of a call. This prevents the Call Waiting tone from interrupting calls or disrupting data transmissions. Call Waiting is not available on lines arranged for trunk hunting.

3.2.8.3.5.4 Speed Calling provides for the calling of any telephone number by a 1- (short list) or 2- (long list) digit code. Speed Calling is available in 8 (short list) or 30 (long list) number capacity.

3.2.8.3.5.5 Three Way Calling enables a customer to add a third party, local or long distance, to an established connection without operator assistance.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.8 CUSTOM CALLING FEATURES

3.2.8.3.5.6 Teen Line allows a customer to have two directory numbers on the same access line so that the customer may receive calls dialed to separate numbers without installing a second line.

3.2.8.3.5.7 Anonymous Call Rejection allows customers with or without Caller ID to reject calls for which calling name and number has been intentionally blocked. Only calls for which the information has been blocked are rejected.

3.2.8.3.5.7.1 If the calling name/number is not available due to technical reasons, the receiving customer’s equipment (if customer has Caller ID) shows a message indicating the unavailability of the calling information.

3.2.8.3.5.7.2 Rejected calls are sent to a recorded announcement provided by the Cooperative. Anonymous Call Rejection can be overridden by an operator in case of an emergency.

3.2.8.3.5.8 Caller ID allows the customer to view the telephone number and directory name associated with an incoming call, before answering the phone. The telephone number and directory name of the calling party as well as the current month, day, hour, and minute display after the first ring. If the calling party has designated a call as private (pursuant to Call Block), the calling name and number will not be displayed. If the incoming call is handled by an operator or is from outside the local calling area, the calling name and number may not be displayed. Long distance calls from outside the Cooperative’s service area or miscellaneous calls (including cellular) will be shown on the display device as “Out of Area” or “Unknown Caller”. Blocked calls will be shown as “Private Caller” depending on customer premise equipment. Calls originating from a Private Pay Telephone normally display as “Pay Phone”. If an incoming call originates from a multi-line hunt group, the name and telephone number information transmitted will be associated with the main number in the hunt group, unless facilities permit the lines within the group to be telephone number identified.

3.2.8.3.5.9 Caller ID requires a telephone set or a separate display unit capable of recognizing and displaying the calling name and number sent from the central office.

3.2.8.3.5.10 Customers of Caller ID may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through the use of these services. Failure to comply with this condition may subject the customer to termination of these services.
3.2 LOCAL TELEPHONE (Continued)

3.2.8 CUSTOM CALLING FEATURES

3.2.8.3.5.11 Call Bock – Per Call is automatically included with the provision of telephone service. Before placing an outgoing telephone call, a customer may activate a code to designate their number as private and prevent delivery to a called party using Caller ID. Payphone Services are not eligible for Call Block – Per Call.

3.2.8.3.5.12 Call Block – Per Line, when requested, will be provided to all customers. Call Block – Per Line prevents the delivery of the customer's telephone number (and name) on a continuous basis and will display as “Private Caller” on a Caller ID display telephone set or adjunct unit. Call Block – Per Line, can be deactivated by the customer on a per call basis by dialing an activation code prior to dialing a call.

3.2.8.3.5.13 Automatic Redial service allows the customer to dial an activation code that directs a call to be placed to the telephone number of the last outgoing call from their telephone. The telephone number is redialed whether or not the original call was answered, unanswered, or busy.

3.2.8.3.5.13.1 If the redialed number is busy, the status of that line can be monitored for up to 30 minutes and the customer will be signaled with a distinctive ring, when the line becomes available. When the customer lifts the handset, the call will be automatically dialed.

3.2.8.3.5.13.2 Automatic Redial may only be available within the local calling area.

3.2.8.3.5.14 Distinctive Ringing/Call Waiting allows the called party (customer) to set up a list of directory numbers from which calls should ring differently than other calls. When this feature is enabled and the calling party matches an entry in the called party's designated list, the customer receives “distinctive ringing” if on-hook or “distinctive call waiting” tone if in the middle of a call. If the calling party's number is not on the designated list, normal ringing/call waiting will occur. If the customer does not have standard call waiting to the line, then this feature will only provide distinctive ringing. The feature is user activated by dialing the feature access code. The maximum size of the distinctive ringing/call waiting list shall be twelve (12) numbers.

3.2.8.3.5.15 Selective Call Acceptance allows the calling party (customer) to create a list of directory numbers of which calls from only these numbers are to be received. When this feature is enabled and the calling directory number matches an entry in the called party’s designated list, normal call termination occurs. All other calls are intercepted and routed to a telephone company recorded announcement. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call acceptance shall be twelve (12) numbers.
3.2 LOCAL TELEPHONE (Continued)

3.2.8 CUSTOM CALLING FEATURES

3.2.8.3.5.16 Selective Call Acceptance allows the calling party (customer) to create a list of directory numbers of which calls from only these numbers are to be received. When this feature is enabled and the calling directory number matches an entry in the called party’s designated list, normal call termination occurs. All other calls are intercepted and routed to a telephone company recorded announcement. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call acceptance shall be twelve (12) numbers.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.9 TOLL RESTRICTION

3.2.9.1 RATES

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate</th>
<th>Monthly</th>
<th>Non-Recurring</th>
<th>Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2.9.2.1 Toll Restriction</td>
<td></td>
<td></td>
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<td>No Charge</td>
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<tr>
<td>3.2.9.2.2 900 Toll Deny Service</td>
<td></td>
<td></td>
<td></td>
<td>No Charge</td>
</tr>
<tr>
<td>3.2.9.2.3 Restricted Sent Paid</td>
<td></td>
<td></td>
<td></td>
<td>No Charge</td>
</tr>
</tbody>
</table>

3.2.9.3 TERMS AND CONDITIONS

Toll Restriction prevents access to the toll network. These services are available only on local individual residence and business lines. These services are provided only where facilities and operating conditions permit.

3.2.9.3.1 Two types of toll restriction are available:

3.2.9.3.1.1 Toll Restriction (Toll Denial)

At the request of the end user, the Cooperative will restrict the end user’s line from originating all long distance calls. The end user may receive incoming long distance calls.

3.2.9.3.1.2 900 Toll Deny Service

At the request of the end user, the Cooperative will restrict the end user’s line from accessing any 900 Service. End user must request in writing the removal of the 900 block. The end user will have access to 911 Emergency Services.

3.2.9.3.1.3 Restricted Sent Paid

At the request of the end user, the Cooperative will route all calls other than 800 or local service to a toll operator for service authorization and billing identification. RSP is provided in conjunction with a customer’s presubscribed long distance carrier. Additional long distance charges may apply.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

The rates and terms specified herein apply to those customers in connection with burglar alarm, metering, channel tie lines, off-premise extensions, off-premises PBX stations, signaling services and other special access services (private line) within the exchange areas as defined on the maps filed as part of this Tariff.

3.2.10.1 RATES

3.2.10.1.1 OPX (Off Premise Extension)
Extension station on same continuous property
- Each ¼ mile or fraction thereof $ 1.00

Extension station on non-continuous property
- First ¼ mile $ 2.00
- Each ¼ mile or fraction thereof $ 1.00

3.2.10.1.2 Private Line Dedicated Service (grandfathered in?)
Charges Per Circuit

<table>
<thead>
<tr>
<th>Two terminal ends</th>
<th>$10.00 *</th>
</tr>
</thead>
<tbody>
<tr>
<td>- First mile or fraction thereof</td>
<td>$ 5.00/mth</td>
</tr>
<tr>
<td>- Each additional ¼ mile or fraction thereof</td>
<td>$ 1.25/mth</td>
</tr>
<tr>
<td>- Each termination</td>
<td>$ 1.50/mth</td>
</tr>
<tr>
<td>Multi-terminal ends</td>
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<tr>
<td>- First mile or fraction thereof</td>
<td>$ 5.00/mth</td>
</tr>
<tr>
<td>- Each additional ¼ mile or fraction thereof</td>
<td>$ 1.25/mth</td>
</tr>
<tr>
<td>- Each termination</td>
<td>$ 1.50/mth</td>
</tr>
</tbody>
</table>

* Plus applicable nonrecurring charges, Section 3.4.1.2.

3.2.10.1.3 Metallic
Channel Termination per termination Refer to AECA Tariff

3.2.10.1.4 Voice Grade
Channel Termination per termination Refer to AECA Tariff
- 2 Wire
- 4 Wire

Issued By: Nushagak Cooperative Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

3.2.10.1 RATES

3.2.10.1.5 Telegraph Grade
Channel Termination per termination
- 2 Wire
- 4 Wire
Refer to AECA Tariff

3.2.10.1.6 Program Audio
Channel Termination per termination
- 200 to 3500 Hz
Refer to AECA Tariff

3.2.10.1.7 Digital Data
Channel Termination per termination
- 56 kbps
- 64 kbps
- 128 kbps
Refer to AECA Tariff

3.2.10.1.8 High Capacity
Channel Termination per termination
- DS1 1.5444 Mbps
- DS3 44.736 Mbps
Optional Features:
- Multiplexing per Arrangement
  DS1 to Voice
Refer to AECA Tariff

3.2.10.2 TERMS AND CONDITIONS

3.2.10.2.1 Special Access Service (Private Line) is telecommunications service over a dedicated channel for communication purposes of the customer and authorized users between specified locations.

3.2.10.2.2 The regulations for special access service are applicable when used in connection with burglar alarms, metering channels, tie lines, off premise extensions, signaling services and other special access services.

3.2.10.2.3 Special access service specifications shall be in accordance with FCC standards as reflected in NECA Tariff, FCC #5, Chapter 7.

Issued By: Nushagak Cooperative Effective: October 9, 2007

Frank Corbin
Title: Chief Executive Officer
3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

3.2.10.2.4 Metallic grade channels are provided for the transmission of low-speed varying signals at rates up to 30 baud.

3.2.10.2.5 Voice grade channels have an approximate bandwidth of 300-3000 Hz furnished for voice frequency. These channels are not suitable for the transmission of direct current pulses.

3.2.10.2.6 Telegraph grade channels transmit binary signals at rates of 0 to 75 baud, or 0 to 150 baud. These channels are furnished as two-point or multipoint services.

3.2.10.2.7 Program Audio service is a one-way communication service available in four bandwidth frequencies. Program Audio service is classified as interstate access when the channel is used to broadcast over the public airways or crosses a state line.

3.2.10.2.8 Digital data channels are provided for duplex four-wire transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, and 56 kbps, as facilities are available.

3.2.10.2.9 High capacity channels are for transmission of 1.544 kbps isochronous serial data. Synchronization requirements must be specified by the customer.

3.2.10.3 REGULATIONS

3.2.10.3.1 An applicant for special access service extending beyond the Cooperative’s service area, who is located in the service area, and who contracts for service with the Cooperative, shall be treated as a customer of the Cooperative.

3.2.10.3.2 Special access service channels are provided by metallic, radio carrier, or a combination thereof at the option of the Cooperative. The Cooperative’s service responsibility is limited to that furnished by its own facilities.

3.2.10.3.3 Special access service facilities will be furnished for the specified purposes requested by the customer in a manner determined by the Cooperative. A channel, circuit, or facility furnished by the Company may only be used for the specific purpose primarily intended and may not be used for a combination of services.
3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

3.2.10.3.4 Special access service facilities are suitably terminated at a point of demarcation at the customer’s premises. The Cooperative shall not be responsible for the installation, operation, or maintenance of any customer provided premises terminal equipment, wiring or customer provided premises communication systems.

3.2.10.3.5 All customer-provided apparatus connected to special access service and any current over such lines must be in accord with the specifications approved for such use by the Cooperative. The Cooperative reserves the right to specify protective apparatus which it deems necessary for the protection of its employees, property, service and the public.

3.2.10.3.6 The customer will provide the necessary location in a suitable room with backboard and sufficient commercial power for special access equipment provided by the Cooperative when such equipment is located on the customer’s premises.

3.2.10.3.7 One channel termination charge will be applied for each customer designated premises at which each channel is terminated. This charge will apply even if the customer designated premises and the central office are co-located.

3.2.10.3.8 Examples of Basic Billing Elements:

A). Point to point through one central office:

```
CT       CT
End User   C.O.   End User

CT = 2 Channel Termination Charges
```

B). Off premise stations:

```
CT
OS       OS

CT = 1 Channel Termination Charge
```

C). Off premise stations from PBXs and Key Systems:

```
CT       CT
PBX      C.O.      OS

CT = 2 Channel Termination Charges
```
3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

3.2.10.3.9 Where unusual conditions are encountered in arranging for special access service, the rules and regulations in the Special Construction section may also be applicable.

3.2.10.3.10 Special access is provided on the following basis:

3.2.10.3.10.1 Channel Termination

   A). Channel termination is the facility between the central office and the point of termination at the customer’s or authorized user’s premises. One channel termination is required for each service point; or,

   B). Isolated channel termination is the facility that ties two or more customer locations on non-contiguous property. Examples of these channels are off premise stations (OS); and tie lines between two customer-owned PBXs.

3.2.10.3.10.2 Multi-Point Service Arrangement

   This arrangement applies when the customer or authorized user has more than two points on the same channel.

3.2.10.3.11 This schedule contemplates the provision of special access service where the Cooperative has available facilities. Special construction charges are involved when one or more of the following conditions are present:

3.2.10.3.11.1 The channel facilities to provide services or channels are not available and the Cooperative constructs facilities to provide the service or channels for the customer and there is no other requirement for the facilities so constructed.

3.2.10.3.11.2 The Cooperative constructs channel facilities of a type other than that which the Cooperative would otherwise utilize in order to provide service or channels for the customer.

3.2.10.3.11.3 The Cooperative constructs facilities to meet requirements specified by the customer that involves a route other than that which the Cooperative would normally utilize in order to provide services or channels.
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

3.2.10.3.11.4 At the customer’s request a greater number of channel facilities are constructed by the Cooperative than would otherwise be constructed in order to fulfill the customer’s initial requirements for services or channels.

3.2.10.3.11.5 The channel facilities to provide services or channels are not available and the Cooperative expedites construction of the facilities at greater expense than would otherwise be incurred.

3.2.10.3.11.6 The channel facilities to provide services or channels are not available and the Cooperative constructs temporary facilities to provide services or channels for the period during which the permanent facilities are under construction.

Title to all facilities provided in accordance with the preceding remains with the Cooperative.

3.2.10.3.12 The minimum charge for special access service is one (1) month.

3.2.10.3.13 Optional Features are as follows:

3.2.10.3.13.1 Bridging – provides the capability to bridge two or more circuit legs on one channel

3.2.10.3.13.2 DSI Multiplexing – DS1 to voice multiplexing will convert 1.444 Mbps channel to 24 channels for use with voice grade services. Available only for high capacity channel service.

3.2.10.3.13.3 An installation charge is applicable to each install, move or rearrangement of the local special access line to the interface point.

3.2.10.3.14 A service order charge applies per installation, move or rearrangement order.

3.2.10.3.15 Local special access service may be installed on an expedited basis or at a time other than during the normal Cooperative work schedule. Charges equal to twice the normal installation charge plus the service order charge will apply. In addition, the actual time and expense charges may also apply.

3.2.10.3.16 Customer requested testing of local special access lines will be billed a subsequent service order charge plus actual time and expenses.
3.2 LOCAL TELEPHONE (Continued)

3.2.10 SPECIAL ACCESS

3.2.10.3.17 Intrastate Private Line Service

Rates, terms and conditions for intrastate special access service are set forth in the special access section of the Alaska Exchange Carriers Association, Inc. Tariff APUC 999.

3.2.10.3.18 These rates are in addition to the appropriate charges as specified in Tariff Sections 3.4.1.2, Nonrecurring Charges.

3.2.10.3.19 All mileage measurements are the route distances that will connect all terminals as measured on the latest City of Dillingham map with scale of one inch equal to 100 feet, or in the rural area, a scale equal to two inches to one mile.

3.2.10.3.20 All circuits are unconditioned and not suitable or authorized for data transmission or any application other than that for which service is authorized. Circuits may not be used for a combination of services, nor may the service be superimposed on any other circuit.
## SECTION 3 SERVICES (Continued)

### 3.2 LOCAL TELEPHONE (Continued)

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2.11</td>
<td>Future</td>
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</tbody>
</table>

Issued By: Nushagak Cooperative  
Effective: October 9, 2007  

Frank Corbin  
Title: Chief Executive Officer
### 3.2 LOCAL TELEPHONE (Continued)

3.2.11 Future

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Issued By: Nushagak Cooperative  
Effective: October 9, 2007

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Frank Corbin  
Title: Chief Executive Officer
3.2 LOCAL TELEPHONE (Continued)

3.2.12 DIRECTORY SERVICES

<table>
<thead>
<tr>
<th>3.2.12.1</th>
<th>RATES</th>
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<th>Monthly Residence</th>
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<td>3.2.12.1.2</td>
<td>Listing</td>
<td>.00</td>
<td>.00</td>
</tr>
<tr>
<td>3.2.12.1.3</td>
<td>Non-published Service</td>
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<td>$1.00</td>
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<tr>
<td>3.2.12.1.4</td>
<td>Non-listed Service</td>
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<tr>
<td>3.2.12.1.5</td>
<td>Foreign Listing</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

3.2.12.2 TERMS AND CONDITIONS

3.2.12.2.1 Each subscriber to business or residence service will be listed in the alphabetical section of the telephone directories periodically published and distributed by the Cooperative or its agents, unless otherwise requested by the customer. There is no charge for listing the primary number of each business or residence. The primary number of each business service will also be listed in the classified section at no charge.

3.2.12.2.2 Listings will generally be limited to a single line containing name, location address, and telephone number; however, an additional line may be used when required for proper identification. The Cooperative may refuse the insertion of listings which it considers inconsistent with the style or purpose of its published directories.

3.2.12.2.3 Additional listings are offered at the prevailing monthly rates in this section, subject to the following conditions:

3.2.12.2.3.1 Additional residential listings must include the same location address as the primary listing and are limited to members of the subscriber’s household.

3.2.12.2.3.2 Additional business listings must include the same location address as the primary listing, except where equipment serving the same business is located on different premises, in which case, the off-premise location address may be listed.

3.2.12.2.4 Foreign directory listings will be accepted from business and residential customers outside of the Cooperative’s exchange area.
3.2 LOCAL TELEPHONE (Continued)

3.2.12 DIRECTORY SERVICES (Continued)

3.2.12.2.5 The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Cooperative harmless of and from any claims, loss, damage, or liability which may result from the use of such listings. The Cooperative does not undertake to determine the legal, contractual, or other right to use of the name to be listed in a telephone directory of the Cooperative. However, listings designed primarily to give publicity to a commodity or service will not be accepted.

3.2.12.2.6 Non-published and non-listed service is offered to business and residential customers at the respective monthly rates in Section 3.2.12.1, subject to the following conditions:

3.2.12.2.6.1 The customer will relieve the Cooperative of any responsibility for the failure to receive calls due to such nonpublished or nonlisted of telephone numbers.

3.2.12.2.6.2 The customer agrees to hold the Cooperative harmless from damages, or action in damages, arising from the failure to receive calls at non-published or non-listed telephone numbers.

3.2.12.2.6.3 The Cooperative will exercise reasonable care to prevent the insertion of non-published and non-listed telephone numbers in its published directories. The Cooperative will exercise extra care to prevent the disclosure of non-published numbers, except as may be directed by civil authority in the interest of public safety and welfare.

3.2.12.2.6.4 The customer agrees to hold the Cooperative harmless from damages, or action in damages, arising from the failure to receive calls at non-published or non-listed telephone numbers.

3.2.12.2.6.5 A customer whose primary telephone number is listed, or to be listed, and published in the Cooperative’s information records, may have additional telephone numbers for the same service non-published or non-listed without charge.

3.2.12.2.6.6 The monthly rates for non-published or non-listed service will apply only to active accounts.
### 3.2 LOCAL TELEPHONE (Continued)

#### 3.2.13 DISCOUNTED SERVICES - LIFELINE/LINKUP

**3.2.13.1 RATES**

**3.2.13.1.1** Local Service Assistance – Lifeline $1.00 *

This charge is in addition to the appropriate charges as specified in Section 3.4.1.2.

**3.2.13.1.2** Customers who meet the requirements in Section 3.2.13.2.5 are eligible for LINK UP (Lifeline Connection Assistance) which reduces the customer’s service order and installation charges by fifty percent (50%) up to a maximum of thirty dollars ($30.00). Additional LINK UP Service is available of up to $70.00 that will cover 100 percent of the connection charges between $60.00 and $130.00.

**3.2.13.1.3** The customer may defer payment on up to $200 of the 3.2.13.1.2 charges without interest for a period not to exceed one year. Payment shall be equally paid over a twelve (12) month period.

#### 3.2.13.2 TERMS AND CONDITIONS

**3.2.13.2.1** For customers approved for Lifeline, the End User Common Line Charge (Subscriber Line Charge) will be waived.

**3.2.13.2.2** The requested service must be a single line to a residential customer’s primary place of residence. The customer must be eligible per the requirements specified in Section 3.2.13.2.5;

**3.2.13.2.3** The customer must sign, under penalty of perjury, a document certifying:

A). That the customer is receiving benefits from one of the program(s) listed in Section 3.2.13.2.5;
B). The identification of the program(s) from which the customer is receiving benefits; and
C). That the customer will notify the Cooperative if he no longer participates in the program(s) listed in Section 3.2.13.2.5.

**3.2.13.2.4** Customers who do not meet the above criteria are not eligible for Local Service Assistance – Lifeline.

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Effective: October 9, 2007  
Title: Chief Executive Officer

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Frank Corbin
3.2 LOCAL TELEPHONE (Continued)

3.2.13 DISCOUNTED SERVICES - LIFELINE/LINKUP (Continued)

3.2.13.2.5 Lifeline telephone service will be offered to any requesting customer meeting the following criteria.

The customer must be a participant in one of the following programs:

- Medicaid;
- Food Stamps;
- Supplemental Security Income;
- Federal Public Housing Assistance;
- Veterans and Survivors Pension Benefits;
- Bureau of Indian Affairs general assistance;
- Tribally Administered Temporary Assistance for Needy Families;
- Head Start Programs (only those meeting its income qualifying standard); or
- Food Distribution Program on Indian Reservations.

3.2.13.2.6 Monthly charges will be waived for Toll Restriction service when LSA customers voluntarily request Toll Restriction.

3.2.13.2.7 Local service will not be disconnected for nonpayment of long distance charges. Partial payments received from Lifeline customers will be applied first to local service charges and then to long distance charges.

3.2.13.2.8 LINK UP shall be provided a subsequent time only for a principal address with a different address than the residence where Lifeline was previously provided.

3.2.13.2.9 Lifeline does not apply to security deposits. Security deposits are not required for customers that subscribe to Toll Restriction.

3.2.13.2.10 Service order and installation charges include customary charges assessed to connect subscribers to the network, including facilities-based charges associated with the extension of lines or construction of facilities needed to initiate service. The reduction shall not apply to charges assessed for facilities or equipment that fall on the customer’s side of the demarcation point between the Cooperative’s facilities and the customer’s premises equipment, including wiring and telephone instruments.
3.2 LOCAL TELEPHONE (Continued)

3.2.14 DISCOUNTED SERVICES - UNIVERSAL SERVICE DISCOUNT FOR ELIGIBLE SCHOOLS AND LIBRARIES

3.2.14.1 RATES

<table>
<thead>
<tr>
<th>School &amp; Library Discount Matrix</th>
<th>Discount Levels</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of students eligible for national school lunch program</td>
<td>Urban Discount</td>
</tr>
<tr>
<td>&lt; 1</td>
<td>20%</td>
</tr>
<tr>
<td>1 – 19</td>
<td>40%</td>
</tr>
<tr>
<td>20 – 34</td>
<td>50%</td>
</tr>
<tr>
<td>35 – 49</td>
<td>60%</td>
</tr>
<tr>
<td>50 – 74</td>
<td>80%</td>
</tr>
<tr>
<td>75 – 100</td>
<td>90%</td>
</tr>
</tbody>
</table>

3.2.14.2 TERMS AND CONDITIONS

3.2.14.2.1 The Universal Service Discounts provided herein are applicable to all services, provided under the jurisdiction of this tariff, including special contracts. Universal service discounts will be granted only when the applicant supplies evidence to the Cooperative that the appropriate federal universal service funds are available by demonstrating that the federal universal service fund administrator has committed the necessary funds for the exclusive use of the applicant. Discounts will not be provided prior to January 1, 1998.

3.2.14.2.2 Universal service discounts will be applied to the applicant’s bill coinciding with the federal universal service funding period. Each year, the applicant must supply evidence to the Cooperative that the appropriate federal universal service funds are available by demonstrating that the federal universal service fund administrator has committed the necessary funds. If this evidence is not provided, the Cooperative will discontinue the applicant’s universal service discounts, consistent with the termination of the current funding period, and to subsequently begin billing the undiscounted rate.

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Frank Corbin
Title: Chief Executive Officer
SECTION 3 SERVICES (Continued)

3.2 LOCAL TELEPHONE (Continued)

3.2.15 EXTENDED AREA SERVICE

3.2.15.1 This schedule defines the areas to which calls from specified origination exchanges may be placed without toll charges in connection with extended area services.

3.2.15.2 Under extended area service, local telephone service is provided as follows:

<table>
<thead>
<tr>
<th>Originating Exchange</th>
<th>Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dillingham</td>
<td>Dillingham Exchange</td>
</tr>
<tr>
<td></td>
<td>Clark’s Point/Ekuk Exchange</td>
</tr>
<tr>
<td></td>
<td>Manokotak Exchange</td>
</tr>
<tr>
<td>Clark’s Point/Ekuk</td>
<td>Clark’s Point/Ekuk Exchange</td>
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<td></td>
<td>Clark’s Point/Ekuk Exchange</td>
</tr>
</tbody>
</table>
SECTION 3 SERVICES (Continued)

3.3 CABLE TELEVISION (CATV) AND INTERNET

3.3.1 CABLE TELEVISION (CATV) AND INTERNET SERVICE

3.3.1.1 RATES

3.3.1.1.1 Television Programming Package

<table>
<thead>
<tr>
<th>Television Programming Package</th>
<th>Monthly Rate</th>
<th>Monthly Rate</th>
<th>Monthly Rate</th>
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<tbody>
<tr>
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<td>$25.00</td>
<td>$25.00</td>
<td>$25.00</td>
<td>$25.00</td>
</tr>
<tr>
<td>Digital Package</td>
<td>$100.00</td>
<td>$110.00</td>
<td>$120.00</td>
<td>$130.00</td>
</tr>
</tbody>
</table>

3.3.1.1.1.1 Refer to section 2.4.2 for information on Equipment Deposits.

3.3.1.1.1.2 These prices reflect Dish Network’s Programming costs plus local telephone fees to the Cooperative’s CATV network.

3.3.1.1.2 Broadband Internet Service

<table>
<thead>
<tr>
<th>Broadband Internet Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>512K/128K w/5 GB throughput/month</td>
<td>$47.91</td>
</tr>
<tr>
<td>3M/512K w/15 GB/month</td>
<td>$65.99</td>
</tr>
<tr>
<td>4M/1M w/25 GB/month</td>
<td>$109.99</td>
</tr>
<tr>
<td>40 GB/month usage limit (grandfathered only/no new)</td>
<td>$160.98</td>
</tr>
<tr>
<td>6M/2M w/100 GB/month</td>
<td>$164.99</td>
</tr>
</tbody>
</table>

3.3.1.1.2.1 Refer to Section 2.4.2 for information on Equipment Deposits.

3.3.1.1.2.2 Additional data transfer beyond package amount is $12/GB/month prorated.

Issued By: Nushagak Cooperative Effective: November 1, 2017

Title: Chief Executive Officer

Robert Himschoot
SECTION 3 SERVICES (Continued)

3.3 CABLE TELEVISION (CATV) AND INTERNET (Continued)

3.3.1 CABLE TELEVISION (CATV) AND INTERNET SERVICE (Continued)

3.3.1.1 RATES

3.3.1.1.3. Refer to Tariff Section 2.4.2 for Equipment Deposits.

3.3.1.1.3. Additional data transfer beyond package amount is $12/GB/month prorated.

3.3.1.2 TERMS AND CONDITIONS

3.3.1.2.1 These charges are in addition to the appropriate charges as specified in Tariff Sections 2.4, Deposits, and Section 3.4.1.3, Non-recurring charges.

3.3.1.2.2 Wireless Internet is available within a designated service area. Monthly Rate

$2.50

Issued By: Nushagak Cooperative Effective: November 19, 2013

Title: Chief Executive Officer

Mike Megli
3.3 CABLE TELEVISION (CATV) AND INTERNET (Continued)

3.3.2 PROMOTIONAL WAIVERS

3.3.2.1 GENERAL

The Cooperative may from time to time offer an inducement to potential applicants and subscribers to apply for new or additional service.

3.3.2.1.1 Form of Promotion
- Waiver of installation fee
- Reduction of installation fee
- Two outlets for one installation fee
- Free service not to exceed thirty (30) days
- Small premium items

3.3.2.1.2 Qualifications

The Cooperative will make promotional offers available to all non-subscribers or similarly situated subscribers, providing they are in the Cooperative’s service area, subject to the rules herein.
SECTION 3 SERVICES (Continued)

3.4 NONRECURRING CHARGES

3.4.1 SERVICE ORDER CHARGES

3.4.1.1 ELECTRIC

3.4.1.1.1 Connect Charge
- Dillingham: $16.00
- Outside Dillingham City Limits to Aleknagik South Shore: $65.00
- Aleknagik North Shore & Island: $100.00

3.4.1.1.2 Unauthorized Breaking of Meter Seal: $50.00

3.4.1.1.3 Meter Test Fee - At Member’s Request
- Single Phase, no demand meter: Loaded Labor Rate
- Three Phase, no demand meter: Loaded Labor Rate
- Three Phase, demand and/or instrument rated meter: Loaded Labor Rate

3.4.1.4 Service Call
Refer to Section 3.6, Special Services

3.4.1.2 LOCAL TELEPHONE

3.4.1.2.1 Service Order Charge: $18.00

3.4.1.2.2 Central Office Line Connection Charge, per line or central office telephone number worked on, but not limited to the following:
- Central office lines each: $10.00
- Off-premise extension lines involving central office work

3.4.1.2.3 Premise Visit Charge: $21.00

Issued By: Nushagak Cooperative                    Effective: October 9, 2007
Title: Chief Executive Officer
Frank Corbin
3.4 NONRECURRING CHARGES (Continued)

3.4.1 SERVICE ORDER CHARGES

3.4.1.3 CABLE TELEVISION AND INTERNET Nonrecurring Charge

3.4.1.3.1 Connect Charge (First time, no cable wiring) $38.05

3.4.1.3.2 Premise Visit Charge (All levels of service)
First outlet (cable already installed) $38.05
Second outlet (if not installed at time of first outlet) Loaded Labor Rate/Materials

3.4.1.3.3 Reconnection Charge
General $38.05
Non-pay Reconnection Charge $38.05

3.4.1.3.4 Miscellaneous Charges
Service call after business hours Loaded Labor Rate/Materials
Change e-mail password or add extra e-mail account $18.00

3.4.1.4 ALL SERVICES

3.4.1.4.1 Returned Check Charge, per returned check $25.00
3.4 NONRECURRING CHARGES (Continued)

3.4.2 TERMS AND CONDITIONS

3.4.2.1 Service charges to connect, move or change services are applied individually according to the components of the work required.

3.4.2.2 Service Order Charge applies to receiving recording, transmitting and processing information to connect, reconnect service disconnected for non-payment and reactivate a reserved telephone number, installing supplemental equipment, move or change service or equipment necessary to execute a customer's request.

3.4.2.2.1 A move is a relocation of equipment, terminations or wiring within a customer's premises. A change occurs when permanently connected or quick-connected equipment is modified at the customer's request. Such changes include but are not limited to:

3.4.2.2.1 Adding or modifying features of stations connected to a PBX.

3.4.2.2.2 Rearrangement of PBX circuits at the station or in the switching or terminal equipment.

3.4.2.3 Central Office Line Connection Charge applies to the installation or changing of central office connections required to provide or change service requested by service order. Also included is central office work required for off-premise location of stations.

3.4.2.4 Premise Visit Charge applies when a customer request requires a premise visit for installation, testing, or tagging. One charge applies for all work requested at one time and on one continuous property.

3.4.2.5 Reconnection Charge is made to cover certain operating expenses incident to the reestablishment of service.

3.4.2.6 Meter Testing Charge applies when a meter test is performed at the request of the customer. The customer should be made aware of the charges prior to the meter test and agree to pay the charges unless, the meter is found to be over- or under-registering by more than two (2) percent and there is no evidence of meter or electric service tampering by the customer, the Cooperative will not charge the customer for the meter test.

3.4.2.7 Return Check Charge will be billed to any customer whose check is returned.

Issued By: Nushagak Cooperative  Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
3.4 NONRECURRING CHARGES (Continued)

3.4.2.8 No service charges apply for Cooperative initiated work, including the following:

3.4.2.8.1 Work to move or change a customer’s service or equipment if required and initiated by the Cooperative.

3.4.2.8.2 Disconnection of service for nonpayment of charges due.

3.4.2.8.3 When service which has been disrupted by fire, accident or natural catastrophe is reestablished, nonrecurring charges will not apply.

3.4.2.8.4 No Service Order Charge will apply for the following customer initiated requests providing work is limited to:

3.4.2.8.5 Complete termination of services.

3.4.2.8.6 Work performed at the prior location when service is requested by the customer to be established at another location.

3.4.2.8.7 Changes in bill mailing address.

3.4.2.8.8 Local directory listing changes.

3.4.2.8.9 Cancellation of a service order.
3.5 CONSTRUCTION SERVICES (Continued)

3.5.1 LINE EXTENSIONS

3.5.1.1 RATES

3.5.1.1.1 Line extension and addition within 500 feet of an existing line for service to a customer not involving special conditions or special requirements as determined by the Cooperative. (See Section 3.5.2, Special Construction.)

3.5.1.1.2 Line extension and addition beyond 500 feet of an existing line.

3.5.1.1.2.1 Electric line only

3.5.1.1.2.2 Telephone line only

3.5.1.1.2.3 Cable TV only

3.5.1.1.2.4 For any combination of

3.5.1.1.3 Single service pole on private property

3.5.1.2 TERMS AND CONDITIONS

3.5.1.2.1 Line extension charges are applicable in connection with all classes, types, and grades of service when established by means of an extension to the Cooperative’s plant consisting of buried wire, pole construction, or power line carriers and including extension by means of contact space on poles of others.

3.5.1.2.2 All line extensions will be owned and maintained by the Cooperative. The applicant, however, if he so elects, may furnish and set poles in excess of the distance for which there is no charge in lieu of the charges applicable. All such Customer-constructed facilities must be inspected by the Cooperative to ensure compliance with applicable codes and standards provided by law and substantially equivalent to the Cooperative’s design standards for Cooperative-installed extensions, and in all instances the ownership of facilities shall be entirely vested in the Cooperative. The Cooperative will maintain and connect customer-constructed facilities under the same terms and conditions as Cooperative-installed extensions. The Cooperative will conduct reasonable inspections to assure that customer-constructed electrical line extensions fully conform to the state minimum electrical standards. The Cooperative will charge the customer the actual cost of these inspections. Only the Cooperative may energize customer-constructed electrical line extensions.

Issued By: Nushagak Cooperative

Title: Chief Executive Officer

Frank Corbin

Effective: October 9, 2007
3.5 CONSTRUCTION SERVICES (Continued)

3.5.1 LINE EXTENSIONS (Continued)

3.5.1.2.3 Distances mentioned in this schedule are route distances. The routing of line extensions will be determined by the Cooperative. When routes involve special requirements of the customer involving unusual construction or installation costs as determined by the Cooperative, the customer is required to pay such costs.

3.5.1.2.4 Should two or more customers request service requiring a line extension allowance charge, each customer will share the cost equally. No rebate will be made to the First Revised customers should additional customers receive service from this line after it has been constructed.

3.5.1.2.5 Line extension charges may be paid in a lump sum or when mutually agreeable in equal monthly installments for a term of two years.

3.5.1.2.6 When a customer on a project disconnects his service, no refund is made of the line extension charge.

3.5.1.2.7 When a customer disconnects service or moves off the project and service is established for a new applicant at the same location the new applicant may assume the line extension charge contract provided there is no lapse in payments.

3.5.1.2.8 Any adjustment in prepaid line extension charges is a matter for negotiation between the original customer and the new applicant.

3.5.1.2.9 The Cooperative will require that the developer of a subdivision enter into a “Subdivision Agreement” with the Utility. The Subdivision Agreement will be in a standard form incorporated herein by reference and may be obtained upon request from the Utility. The terms of the Subdivision Agreement will govern the installation of the Cooperative’s facilities in new or expanding subdivisions.
3.5 CONSTRUCTION SERVICES (Continued)

3.5.2 SPECIAL CONSTRUCTION

3.5.2.1 RATES

3.5.2.1.1 All rates and charges quoted in the Tariff provide for furnishing of service or channels when suitable facilities are available or construction of the necessary facilities does not involve unusual costs.

3.5.2.1.2 "Cost" as used in this Section, is to be interpreted to mean the cost of labor and materials, including the charges for supervision and other overhead charges. The Loaded Labor Rate has been established at $100.00/per hour. For after hours and weekends, the rate is $115.00/per hour.

3.5.2.2 TERMS AND CONDITIONS

3.5.2.2.1 When special conditions or special requirements of the customer involve unusual construction or installation costs, the customer is required to pay such costs.

3.5.2.2.2 Where a customer is so located that it is necessary to use private right-of-way to furnish a service or channel, and the Cooperative is unable to obtain the required right-of-way without cost, the customer may be required to pay the entire costs involved in securing right-of-way.

3.5.2.2.3 Any pole line or underground construction furnished by the customer is subject to the approval of the Cooperative.

3.5.2.2.4 A request for underground construction is considered special construction.

3.5.2.2.5 Changes from Aerial to Underground Facilities, or Underground to Aerial

3.5.2.2.5.1 When a customer desires that existing aerial facilities be replaced by underground facilities, or underground to aerial, the change is made subject to the following:

3.5.2.2.5.1.1 Underground trench, special backfill, and/or conduit is provided and maintained by or at the expense of the customer. The cost of poles and their installation for aerial service will be charged to the customer.

3.5.2.2.5.1.2 The cost of dismantling and removing the aerial facilities or removing underground facilities is charged to the customer.

Issued By: Nushagak Cooperative
Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
3.5 CONSTRUCTION SERVICES (Continued)

3.5.2 SPECIAL CONSTRUCTION (Continued)

3.5.2.2 TERMS AND CONDITIONS (Continued)

3.5.2.2.5.1.3 The cost of the cable, including its installation, is borne by the Cooperative. Such cable is maintained and replaced at the expense of the Cooperative, provided such maintenance and replacement is not caused by the negligence of the customer, his employees or representatives, and provided the cable is placed by the Cooperative.

3.5.2.2.6 Construction on Private Property

3.5.2.2.6.1 Residential and Commercial Structures – Where underground construction is desired where facilities would ordinarily be provided without a construction charge, the following applies:

3.5.2.2.6.1.1 Where cable is laid in conduit, the conduit is constructed and maintained at the expense of the customer. Such conduit will be constructed to specifications furnished by the Cooperative.

3.5.2.2.6.1.2 Such underground construction, as specified above, shall be for the exclusive use of the Cooperative.

3.5.2.2.6.1.3 Where direct lay cable is installed, the owner will provide at his expense, the trench and the special backfill and the Cooperative will place the cable and associated plant.

3.5.2.2.7 Underground Construction in Subdivisions in Advance of Service

3.5.2.2.7.1 This section applies to subdividers and developers whom request the installation of distribution plant facilities in subdivisions. In such cases, subdivision developers must enter into a “Subdivision Agreement” with the Cooperative. The Subdivision Agreement form is incorporated herein by reference and may be obtained, upon request, from the Utility. The terms of the Subdivision Agreement will govern the installation of the Cooperative’s facilities in new or expanding subdivisions.

3.5.2.2.7.2 No construction charges will apply if existing aerial facilities are buried at the sole discretion of the Cooperative.
3.5 CONSTRUCTION SERVICES (Continued)

3.5.3 PERMANENT SERVICE

The Cooperative assesses connection and reconnection charges as reflected in this tariff, Section 3.4, Nonrecurring Charges.

A). Permanent service installations are defined in Section 4, Definitions. A permanent service is one that is provided with the intent that the facilities remain at a location for the useful service life of the facilities. Charges for construction of permanent facilities will be based on the policies set out in Section 3.5.1 (Line Extensions) of this tariff.

B). All facilities must be designed and installed in accordance with applicable codes, standards, and practices of the industry for the class of service provided. The equipment will be mounted on an applicant’s pole, building, or other structure on a permanent non-moveable foundation. The Cooperative reserves the right of final determination of whether a service will be classified as permanent.

Where the customer facilities are such that the Cooperative has reasonable assurance that the premises will take electric service permanently and continuously and where unusually large expenditures by the Cooperative are not required to serve the premises, the Cooperative will, at its expense, provide the facilities necessary to serve the customer.

Where the Cooperative cannot be assured that the customer to be served will be reasonably permanent or where unusual expenditures are necessary to supply service because of location, size or character of the applicant’s or customer’s installation, facilities will be constructed only when the prospective customer makes an adequate prepayment toward the cost of such facilities as outlined in Section 3.5.1.

3.5.3.1 CONDITIONS WHEN FACILITIES EXIST

The Cooperative will establish service to existing facilities within five working days following a request by an applicant who has been approved for service. “Existing facilities” means customer facilities ready and acceptable to the Cooperative, where the Cooperative only needs to install or read a meter, or turn on a service.
3.5 CONSTRUCTION SERVICES (Continued)

3.5.3.2.1 CONDITIONS WHEN FACILITIES DO NOT EXIST

If the customer requests permanent service but does not have existing facilities the Cooperative will attempt to establish permanent service within 30 days after receipt of construction fees and obtaining easement/right-way. If the Cooperative cannot establish service within this 30 day period it will advise the applicant in writing within 15 days establishing the reason for the delay, interim services available if applicable, and an estimated date for completion.

3.5.3.3 COOPERATIVE’S INABILITY TO MEET SCHEDULED DATE

If the Cooperative finds that it is unable to meet a previously scheduled date for establishment of service it will attempt to advise the customer in a timely manner of the new revised in-service date.

3.5.3.4 REMOVAL OF UTILITY FACILITIES

Where Utility facilities have not been used for a period of 12 consecutive months or more, the utility may remove or abandon in place its property. Once removed from service, facilities will not be rebuilt until a new application and line extension agreement, if applicable, are executed by a prospective customer.

3.5.4 TEMPORARY SERVICE

A). Temporary service installations are defined in Section 4, Definitions. Charges for construction of temporary facilities will be based on the policies set out in Section 3.5.2, Special Construction, of this tariff.

B). The applicant will be required to advance the sum of money equal to the estimated bill for service. Where the duration of temporary service is to be more than one month, the applicant must meet the deposit requirements set out in Section 3.5.1.

C). If during the term of the temporary service, the character of a temporary customer's operations changes or it appears that the duration of the service may be substantially longer than stated in the application, the Cooperative will reclassify the service as permanent and will apply the deposit and line extension rules as outlined in the tariff.
SECTION 3 SERVICES (Continued)

3.5 CONSTRUCTION SERVICES (Continued)

3.5.4 TEMPORARY SERVICE (Continued)

D). The Cooperative will not allow a temporary service connection to continue longer than twelve (12) months unless for good cause shown the Cooperative has approved an extension of time for temporary service or unless application for permanent service has been made by the customer.

E). The installation and equipment must comply with applicable technical and safety standards, practices, and codes to protect the customer, the general public, and the Cooperative’s employees. Such codes include the National Electric code, and applicable requirements of the State of Alaska and its political subdivisions in which the Cooperative operates.

F). Where service is to be used for temporary purposes only, the prospective consumer will be required to pay the cost, as defined in Section 3.5.2, of the connection and removal of equipment necessary to serve. In such cases, an advance payment sufficient to cover all such costs and energy to be used may be required.

3.5.5 UNDERGROUND LOCATE SERVICE

3.5.5.1 RATES

3.5.5.1.1 Locate service during regular business hours No Charge

3.5.5.1.2 Emergency Locates

3.5.5.1.2.1 Locates performed outside of normal business hours $115.00/hr.

3.5.5.1.2.2 Requests for locate service within one hour of the locate request $100.00/hr.

Issued By: Nushagak Cooperative Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
3.5 CONSTRUCTION SERVICES (Continued)

3.5.5.2 TERMS AND CONDITIONS

3.5.5.2.1 Underground locate service is furnished by the Cooperative to determine the location and need for possible excavation of underground utility facilities. The service is provided to prevent damage to underground facilities and to provide timely underground locate for a person, corporation or entity which furnishes a service, operates or owns a conduit, pipe, tile, wire, cable or hose, for providing electricity, communication, water, or sanitary sewer.

3.5.5.2.2 If the request for the locate service encompasses excavation work which will require more than one day to complete, the entity requesting the locate service shall provide to the Cooperative a schedule of the excavating work for which locate service is to be provided.

3.5.5.2.3 During normal business operating hours there will be no charge for underground locate service for the requestor, except as noted in Section 3.5.5.1.2.

3.5.5.2.4 Emergency locates are defined as requests for local service within two (2) hours of the locate request, or requests for local service made outside normal business hours. Emergency locates will be charged at the rates specified in Section 3.5.5.1.2.

3.5.5.2.5 By agreement with the Cooperative, the requesting party may contract directly with a contractor.

Issued By: Nushagak Cooperative                        Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
3. 6 SPECIAL SERVICE (Continued)

3.6.1    NATURE OF SERVICE

All work done by the Cooperative for customers, in addition to work during regular working hours associated with the following will be charged on the basis of cost as defined herein:

3.6.1.1  Installation of temporary service.

3.6.1.2  Connecting or disconnecting service outside regular business hours at the request of the customer.

3.6.1.3  Relocation of Cooperative-owned or jointly-owned poles or wire.

3.6.1.4  Making temporary changes to accommodate customer’s wishes.

3.6.1.5  Making emergency repairs to customer’s equipment.

3.6.1.6  Providing extraordinary inspection services.

3.6.1.7  Collecting bills from delinquent customers.

3.6.1.8  Fuse or cutout replacement costs associated with faults on customer’s electrical equipment.

3.6.1.9  Investigating a trouble report to determine if the problem is in the COAM equipment or the Cooperative’s equipment.

3.6.2    CHARGES

For services of this nature, the customer will be charged at the Cooperative’s loaded labor rate plus materials.
3.7 TAXES AND SURCHARGES

3.7.1 TAXES

3.7.1.1 FEDERAL EXCISE TAX

Federal excise tax will be billed and collected by the Utility for all communications services, i.e. monthly billings for local service and toll message charges. Federal Excise Tax is not applicable to non-recurring charges, i.e. installation charges, construction charges, etc. or non-communication service charges, i.e. directory advertising, special billing charges, etc.

3.7.1.2 CITY TAX

Where applicable, and as required by ordinance, the Utility will bill and collect city taxes levied on utility services.

3.7.2 FUEL COST RATE ADJUSTMENT (FSC)

A fuel surcharge (FSC), or credit, may be applied to each billing for service to reflect increases, or decreases, in the cost of fuel compared to the base price of fuel.

3.7.2.1 RATES

3.7.2.1.1 Fuel Cost Rate Adjustment $0.1379/per kWh

3.7.2.2 TERMS AND CONDITIONS

3.7.2.2.1 The energy rates for all schedules, with the exception of non-firm power, are subject to the fuel cost rate adjustment amount shown on this tariff sheet.

Issued By: Nushagak Cooperative
Effective: December 15, 2015

Nancy Favors
Title: Chief Executive Officer
3.7 TAXES AND SURCHARGES (Continued)

3.7.2.2.3 The fuel cost rate adjustment is calculated as follows:

\[
\text{Weighted average fuel cost, per gallon } \times \frac{14.5266}{14.5266} = \text{Fuel Cost Rate Adjustment}
\]

\[
\begin{align*}
\text{Weighted average fuel cost, per gallon} & \quad $3.4256 \\
\text{Divided by average cost of kWh per gallon} & \quad 14.5266 \\
\text{as calculated by kWh generated} & \\
\text{of fuel consumed during last 12 months} & \\
\text{=} & \quad \text{Fuel Cost Rate Adjustment} \quad $0.1379
\end{align*}
\]

3.7.2.3 Required Advertising

Utilities receiving PCE are required to include information regarding their fuel efficiency to the customer's electric bill:

Fuel efficiency for Dillingham/Aleknagik is 14.5266 kWh/gallon.

Fuel efficiency standard is 13.50 kWh/gallon.

3.7.3 ENHANCED 911

3.7.3.1 RATES

<table>
<thead>
<tr>
<th>Rate</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enhanced 911</td>
<td>$1.76/Per Access Line</td>
</tr>
</tbody>
</table>

Maximum billing of 100 Lines

3.7.3.2 TERMS AND CONDITIONS

The Enhanced 911 Surcharge (E911) is a line item surcharge billed per month per access line to fund the Enhanced 911 system. A customer that has more than 100 local exchange access lines is liable for the 911 surcharge only on 100 local exchange access lines.

3.7.3.2.1 The Cooperative acting as an agent for the City of Dillingham shall bill and collect the E911 surcharge from its customers located in Dillingham, between Dillingham and Aleknagik, and Aleknagik exchange service.

3.7.3.2.2 The Cooperative shall remit the surcharge no later than 60 days after the end of the month in which the amount was collected. From each remittance made in a timely manner, the Cooperative is entitled to deduct the greater of one percent of the amount collected or a total of $150 per month as the cost of administration for collecting the E911 surcharge.

Issued By: Nushagak Cooperative
Effective: August 16, 2015

Title: Chief Executive Officer

Nancy Favors
3.7 TAXES AND SURCHARGES (Continued)

3.7.3.2.3 The Cooperative shall annually furnish a complete list of amounts due for non-payment of E911 surcharges, together with the names and addresses of those customers who carry a balance that can be determined by the Cooperative to be for non-payment of the Enhanced 911 emergency surcharge.

3.7.3.2.4 The use of information including address information and telephone number generated by an Enhanced 911 system does not constitute a release of information.

3.7.3.2.5 Supporting documentation for Enhanced 911 service may be found in Alaska Statute AS29.35.131, 911 Surcharge.

3.7.4 ALASKA UNIVERSAL SERVICE FUND SURCHARGE

3.7.4.1 RATES

The Cooperative concurs in the AUSF surcharge percentage set forth in the current effective tariff of the Alaska Universal Service Administrative Company (AUSAC). A copy of the AUSAC tariff is available for inspection during normal business hours at 557 Kenny Wren Road, Dillingham, Alaska.

3.7.4.2 TERMS AND CONDITIONS

The Alaska Universal Service Fund (AUSF) Surcharge is a line item surcharge on intrastate end-user revenues to provide for payment to the Alaska Universal Service Fund.

3.7.4.2.1 The Alaska Universal Service Fund provides:

3.7.4.2.1.1 Financial assistance, known as Lifeline Support, to qualifying local exchange telephone companies so that the bills of qualifying low income customers may be reduced; and

3.7.4.2.1.2 Financial assistance known as Dial Equipment Minute (DEM) weighting to local telephone exchange companies of less than fifty thousand (50,000) access lines that qualify for assistance under the requirements set forth by the Commission at 3 AAC 48.430; and

3.7.4.2.1.3 Such other purposes as may be designated by the Commission by regulation.

Issued By: Nushagak Cooperative Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin
3.7 TAXES AND SURCHARGES (Continued)

3.7.5 UNIVERSAL ACCESS SURCHARGE FOR TELECOMMUNICATIONS RELAY SERVICE (TRS)

These services are provided to meet the communications needs of deaf, hard-of-hearing, speech-impaired persons.

3.7.5.1 RATES

<table>
<thead>
<tr>
<th>Rate</th>
<th>Monthly Rate</th>
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</thead>
<tbody>
<tr>
<td>Residential</td>
<td>$.09</td>
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<tr>
<td>Single-line Business, per line or trunk</td>
<td>$.09</td>
</tr>
<tr>
<td>Multi-line Business, per line or trunk</td>
<td>$.18</td>
</tr>
</tbody>
</table>

3.7.5.2 TERMS AND CONDITIONS

3.7.5.2.1 By direction of the Regulatory Commission of Alaska in Order No. 2 in Docket U-92-13, the responsibility for billing and collecting the Universal Access Surcharge has been assigned to the customer’s local exchange carrier.

3.7.5.2.2 Alaska Statute, AS42.05.296, and Regulatory Commission of Alaska regulations, 3 ACC 51.90, et seq., required that the TRS is funded by a monthly surcharge on rates of all local exchange carriers. The surcharge collections will be disbursed to the TRS provider monthly.

3.7.5.2.3 The surcharge is a two-tier rate, one tier assessed to residential and single-line business customers and the other tier is assessed to multi-line business customers.
SECTION 3 SERVICES (Continued)

3.7 TAXES AND SURCHARGES (Continued)

3.7.6 NETWORK ACCESS FEE

3.7.6.1 RATES

<table>
<thead>
<tr>
<th>Rate</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Access Fee (NAF)</td>
<td>$5.75/Per Access Line</td>
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</tbody>
</table>

3.7.6.2 TERMS AND CONDITIONS

3.7.6.2.1 The Cooperative is required by the Regulatory Commission of Alaska to charge a Network Access Fee (NAF) per access line at the rate established by the Commission.

3.7.6.2.2 All local telephone companies in Alaska charge long distance companies fees for using their infrastructure to provide long distance service to its customers. These fees are called access charges. The NAF, mirrored after the FCC’s Subscriber Line Charge (SLC) for interstate (between states) long distance, is intended to lower the cost of access charges paid by long distance companies with the end result of lower instate long distance bills and improved technology service as competitive market forces compel long distance companies to pass their cost savings to their customers.

3.7.6.2.3 The NAF is to be billed and retained by the local telephone company to help recover a portion of the cost associated with the wires and associated local network facilities that connect a telephone customer to the local telephone company’s central office switch.

3.7.6.2.4 For more on the NAF, refer to the Commission’s Docket R-01-001.

3.7.6.3 RURAL TELEPHONE BANK (RTB) REFUND CREDIT

3.7.6.3.1 The RTB Refund Credit is a line item applied to each customer’s bill that is assessed a Network Access Fee. The credit is issued in order to refund a portion of the patronage share dollars paid to the Utility upon the dissolution of the RTB ordered by the Regulatory Commission of Alaska. This refund process shall commence June 1, 2008 and will continue until the amount ordered by the Commission is exhausted, which is estimated to be six years.

<table>
<thead>
<tr>
<th>Amount</th>
<th>Monthly</th>
</tr>
</thead>
<tbody>
<tr>
<td>RTB Monthly Refund Amount</td>
<td>$0.00/Per Access Line</td>
</tr>
</tbody>
</table>

Issued By: Nushagak Cooperative Effective: May 17, 2016

Title: Chief Executive Officer

Nancy Favors
4 DEFINITIONS

4.1 GENERAL DEFINITIONS

As used throughout this tariff, the following definitions of terms shall apply unless otherwise clearly stated:

ACCESS LINE That facility that connects the serving central office with the subscriber’s premise. The point of connection at the subscriber’s premise is normally the protector.

ACCESS LINE CHARGE The monthly charge for provision of dial tone from the local exchange for the use of local and toll telephone service.

ACTUAL COST Refers to the cost of materials plus the rate per hour at the Cooperative’s loaded labor rate, including charges for supervision and other overhead charges.

ADDITIONAL LISTING Any listing of a name or other authorized information in connection with a customer’s telephone number in addition to that to which he is entitled in connection with his/her regular service.

ADVANCE-IN-AID-OF CONSTRUCTION A potentially refundable sum of money an applicant must sometimes pay as a condition of obtaining service from the Cooperative.

APPARATUS Electrical or mechanical equipment in whole or in part provided the Cooperative in the provision of various services.

APPLICANT An individual, firm, corporation, partnership, institution, or association, whether public or private, applying for or requesting service from the Cooperative.

BASIC EXCHANGE TELECOMMUNICATIONS RADIO SERVICE (BETRS) Is a proprietary, wireless, loop carrier system providing basic telephone loop service. BETRS is an alternative which may be applied by the Cooperative to provide basic exchange service where conventional facilities would be difficult or impossible to install. Also called Rural Radio Service.

BILLING PERIOD - ELECTRIC An interval of about one month between successive meter reading dates. Beginning and final billing may include extra dates of service above the normal billing period.

BILLING PERIOD – TELEPHONE An interval of one month from the 1st to the 31st. Telephone service is billed in advance. Beginning and final billing may include extra dates of service above the normal billing period.
SECTION 4 DEFINITIONS (Continued)

4.1 GENERAL DEFINITIONS (Continued)

BURIED CABLE OR BURIED WIRE   A cable or wire designed for use in underground construction and utilized in extending the Cooperative’s telephone plant. As used herein, buried refers to direct buried cable or wire as opposed to underground cable which refers to cable or wire in a conduit system.

BURST RATE   Refers to the upper bandwidth limit a permanent virtual circuit is allowed to send its data through the Frame Relay Service (FRS) network. The burst rate is limited by the physical port access speed.

BUSINESS OFFICE   The office of the Cooperative, which handles subscriber billing, collections and public requests for service. A copy of this tariff shall be available for public inspection at this location.

BUSINESS SERVICE   Service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, churches, clubs, other organizations of a similar nature and individuals practicing a profession or operating a business out of a residential dwelling. If a telephone directory listing denotes the character of the business to be for business use, the rates for business service will apply. (See also commercial service)

CABLE TELEVISION SERVICE (CATV)   The service of transmitting and reception of messages, impressions, pictures, and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses, whether conveyed by cable, wire, radiated through space or transmitted through other media within a specific area or between designated points. See Telecommunications Services.

CALL BLOCK   An enhanced custom calling feature that allows subscribers to designate their number (and name where technically feasible) as private and prevent delivery to a party using Caller I.D.

CALL BLOCK-PER CALL   An enhanced custom-calling feature inherent in basic residential and single line business service that allows a subscriber to dial a code and activate the Call block feature on a call-by-call basis.

CALL BLOCK-PER LINE   The addition of Call Block (an enhanced custom calling feature) to a subscriber’s line which prevents the delivery of calling number (and name where technically available) information for all calls made from the line.

Issued By: Nushagak Cooperative   Effective: October 9, 2007

________________________________________
Frank Corbin

Title: Chief Executive Officer
4.1 GENERAL DEFINITIONS (Continued)

**CALLER I.D.** An enhanced custom-calling feature that allows a subscriber to view the directory name and telephone number (when available) of an incoming call before answering. After the first ring, the central office sends the name and telephone number of the calling party as well as the current month, day hour and minute. Caller ID requires a telephone set or separate display unit capable of recognizing and displaying the calling telephone number sent from the central office.

**CALLER I.D. WITH ANONYMOUS CALL REJECT** An enhanced custom-calling feature that allows a subscriber with Caller I.D. to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected.

**CENTRAL OFFICE** The location of the Cooperative’s switching equipment and where an individual telephone station may be connected to another.

**CENTRAL OFFICE COIN SUPERVISION** Provides central office coin services required by dumb payphones. The services include recognition of coin deposits and the ability to return coins to the payphone user.

**CENTRAL OFFICE LINE CONNECTION CHARGE** The service connection charge, which covers (1) the administrative costs associated with the assignment of a telephone number and facilities and (2) the installation costs associated with Central Office wiring required for the provision of telephone service.

**CERTIFIED SERVICE AREA** The entire area for which the Regulatory Commission of Alaska (RCA) has authorized the Cooperative to provide a specific type of service.

**CHANNEL** A communications path between two or more points of termination.

**CHANNEL TERMINATION** A special access rate element, which recovers costs for terminating a dedicated circuit between a customer designated premise (CDP) and a customer serving wire center (C-SWC). The channel termination charges include a standard interface, which provides technical characteristics for the service provided.

**COAXIAL CABLE (COAX)** The transmission wire commonly but not solely used by this Cooperative to transport cable television signals including television-type simultaneous picture and audio signals, frequency modulated-type audio signals, telemetering-type signals, and amplifier power.
SECTION 4 DEFINITIONS (Continued)

4.1 GENERAL DEFINITIONS (Continued)

CONSTRUCTION All activities required by the Cooperative in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the subscriber.

COMMERCIAL SERVICE Service to premises where activities requiring a business license take place. Class of service provided to firms, corporations, agencies, partnerships, associations and/or institutions, public or private, whose basic concern is the conduct of business, or fulfillment of a public responsibility, engaged in acts of commerce. Commercial service includes multifamily apartments where a landlord or apartment manager provides electricity in the cost of rent, and the responsibility for payment to the Cooperative resides with the owner or manager. If commercial activity cannot be separately metered and takes place in a residence and if its conduct requires more than 25% of the premise’s square footage, energy, or demand use, then the entire service will be considered commercial.

CONNECT CHARGE A nonrecurring charge made under certain conditions to cover all or a portion of administrative and records cost, where equipment is in place and no change of location, service or facilities is required.

CONTINUOUS PROPERTY Property owned or otherwise controlled by a subscriber all portions of which may be served without crossing a public thorough-fare or the property of another.

CONTRACT The agreement between the Cooperative and a subscriber for the furnishing of Cooperative service in instances where all or part of this tariff does not apply.

CONTRIBUTION IN-AID-OF CONSTRUCTION A nonrefundable sum of money an applicant must sometimes pay as a condition of obtaining service from the Cooperative.

CONVERTER A device provided by the Cooperative to translate channel frequencies so that they can be received on the VHF tuner of the subscriber. Also see Set Top Box.

COOPERATIVE The Nushagak Electric & Telephone Cooperative, Inc., as shown on the front page of this tariff.

CUSTOMER Any individual, firm, organization in whose name service is furnished as evidenced by the signature and name on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in that name regardless of the identity of the actual user of the service. See also Subscriber.
4.1 GENERAL DEFINITIONS (Continued)

CUSTOMER DESIGNATED PREMISES (CDP) The premises specified by the customer for the provision of access service.

CUSTOMER CHARGE A charge for having electric or other service available, which excludes the charges for any electricity or other service used.

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) Any device, apparatus, or wiring provided by the customer for which complete ownership and maintenance responsibility resides with the customer. The Cooperative’s liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this tariff or as provided under a separate written agreement.

DATE OF PRESENTATION The date upon which a bill or notice is mailed or delivered to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Cooperative.

DELINQUENT Past due amounts and associated charges that are not received by the Cooperative within forty (40) days after the date the bill is presented.

DEMAND The maximum rate of delivery of electric energy during a month measured in kilowatts (KW) and registered as the highest average rate of energy used over any 15-minute period during the month.

DEPOSIT Money paid to the Cooperative by a customer and held by the Cooperative for a certain time and later returned to the customer if all the requirements for refund are met.

DIGITAL SUBSCRIBER LINE (DSL) Denotes an access technology that allows voice and high-speed data to be sent simultaneously over local exchange service facilities.

DIRECTORY LISTINGS Essential information in the telephone directory or information records of the Cooperative whereby telephone users may ascertain the telephone number of a listed customer’s station.

DISCONNECT Discontinuance of service made at the request of the customer or at the option of the Cooperative for nonpayment of services or other valid reasons; the facilities so disconnected by the Cooperative may be made immediately available for use by another subscriber.
NUSHAGAK COOPERATIVE

SECTION 4 DEFINITIONS (Continued)

4.1 GENERAL DEFINITIONS (Continued)

**DUMB PAYPHONE** A payphone which requires coin service signaling from the central office which is provided by the central office coin supervision additive.

**EASEMENT** Property that is owned by another that entitles its holder to grant the Cooperative the use of a section of the property for the provision of utilities.

**ELECTRIC SERVICE** The availability of electric energy at the point of delivery for use by the customer, regardless of whether the electric energy is actually used by the customer.

**EMERGENCY** A situation or condition in which property or human life is in jeopardy and the prompt summoning of aid is essential.

**ENGINEERING** Engineering includes the preparation of electric and/or telephone layouts, designs, specifications, and other drawings and lists associated with electric and/or telephone service construction. It also includes making construction estimates, inspecting construction for conformance with design criteria and specifications, staking, and labor costs associated with right-of-way acquisition, right-of-way clearing, administration, and similar related activities necessary to the installation of energy delivery system facilities.

**EQUIPMENT DEPOSIT** A refundable charge paid to the Cooperative to guarantee the return of Cooperative-owned property which is used by the subscriber.

**EXCHANGE** A telephone system providing service within a specified area as shown on maps filed elsewhere in this tariff and within which communications are considered as exchange messages, except those messages between toll points.

**EXCHANGE AREA** The area in which the Cooperative is authorized to provide service in accordance with its Certificate of Public Convenience and Necessity.

**EXCHANGE MESSAGE** Telephone service furnished between customers’ telephone stations within an exchange area or local service area.

**EXCHANGE SERVICE** Telephone service furnished between customers’ telephone stations within an exchange area or local service area.

**EXTENDED AREA SERVICE** Local telephone service available to customers in a particular exchange for communication throughout that exchange and other designated areas in accordance with the provisions of this tariff.

Issued By: Nushagak Cooperative                Effective: October 13, 2009

Title: Chief Executive Officer

Frank Corbin
SECTION 4 DEFINITIONS (Continued)

FINAL SUBGRADE  The final slope specified by the governing agency to which the roadway is to be constructed unless finish material (such as asphalt) is to be placed, in which case the final subgrade is the slope specified by the appropriate agency prior to placement of the finish material.

FOREIGN ATTACHMENT  Any apparatus or equipment attached to or connect with Cooperative-provided equipment which is not owned or authorized by the Cooperative for use with its services.
SECTION 4 DEFINITIONS (Continued)

4.1 GENERAL DEFINITIONS (Continued)

FOREIGN LISTING  A listing in the Utility’s telephone directory for a telephone number whose primary service is furnished by a different utility. This listing may appear in the white page and/or classified advertising (yellow page) section of the directory.

FRAME RELAY PORT  Denotes the physical location in the telephone company switching office where the special access facility of the customer connects to the Frame Relay Service Network. The Frame Relay Port receives the data frame from the end user’s Local Area Network or other compatible customer premise equipment (CPE) device and verifies that the connection is valid before relaying the frame through the Frame Relay Network to the destination end point.

FRAME RELAY SERVICE  Denotes a fast packet switching network that permits the transmission of data at speeds up to 1.536 Kbps using Permanent Virtual Circuits.

Final Subgrade:  The final slope specified by the governing agency to which the roadway is to be constructed unless finish material (such as asphalt) is to be placed, in which case the final subgrade is the slope specified by the appropriate agency prior to placement of the finish material.

ILLEGAL USE  Any unauthorized use of the signals or power furnished by the Cooperative.

INSTALLATION  Any activity required by the Cooperative in order to initiate, rearrange, delete, or otherwise provide or modify service or facilities for use by the general public.

INSTALLATION CHARGE  The initial, non-recurring charges made to cover all or a portion of the cost of installation of Cooperative equipment. The payment of these installation charges gives the subscriber no ownership wholly or in part to the property installed.

INTRASTATE SPECIAL ACCESS  A dedicated circuit between two or more points when one or more points of the circuit terminate in a Cooperative exchange at least one point terminates in a different exchange and requires interface with a connecting carrier.

KEY TELEPHONE SERVICE  Exchange service furnished by means of assemblies serving one or more individual central office lines, including at least one multi-button telephone set arranged for cut-off, holding, intercommunicating, pickup and signaling within the capacity of the equipment. All stations in the assembly are key telephone stations.

KILOWATT (KW)  A unit of power equal to 1,000 watts.

KILOWATT-HOUR (kWh)  Electric energy equivalent to the amount of electric energy delivered in one hour at a constant rate of one kilowatt.
SECTION 4 DEFINITIONS (Continued)

4.1 GENERAL DEFINITIONS (Continued)

LANDLORD AGREEMENT An agreement between a landlord and the Cooperative to place electric service immediately back into the Landlord’s name upon disconnect.

LIFELINE SERVICE (ENHANCED) A retail local service offering that is available only to qualifying low income customers for which qualifying low income customers pay reduced charges as a result of application of the Lifeline support amount. Available for one residential line only per qualifying customers.

LINE EXTENSIONS Line extensions consist of additions to plant from existing Cooperative line facilities to new service connection points and exclude additions to plant along existing Cooperative facilities.

LINK UP SERVICE (EXPANDED) An assistance program for qualifying low income customers which includes a reduction in the Company’s customary charge for service connections for a single telecommunications connection to a customer’s principal place of residence, and a deferred schedule of payment of the charges assessed for commencing service, for which the customer does not pay interest.

LOCAL AREA NETWORK (LAN) Denotes a network permitting the interconnection and intercommunication of a group of computers.

LOCAL TELEPHONE Is local telephone service furnished between customer’s stations located within the same local service area.

LOCAL PRIVATE LINE Is a line located wholly within an exchange, furnished for the customer’s own use for communication or signaling between points on that line.

LOCAL SERVICE AREA The area located within the certificated area of the Cooperative.

LOCAL TELEPHONE SERVICE Exchange service available within the exchange area for communication between subscribers located within that exchange area and other areas within its extended area service boundaries.

LONG DISTANCE SERVICE The interconnection by the Cooperative to the nationwide network by which the subscriber may have access to any other telephone subscriber within the network.
SECTION 4 DEFINITIONS (Continued)

4.1 GENERAL DEFINITIONS (Continued)

METER TAMPERING  Changing a meter’s registration of energy usage or demand by methods such as bypassing a meter, using magnets to slow the meter recording, or breaking the meter’s seals.

MONTH  An interval of approximately thirty (30) days between successive normal meter reading dates.

NON-LISTED NUMBER  Requested by a customer whose name and telephone number are not listed in the telephone directory, but can be obtained by contacting directory assistance.

NON-PUBLISHED NUMBER  The telephone number of the subscriber, which at the request of the subscriber, is not listed in the telephone directory of the Cooperative and not available to the information operator or other telephone users.

NON-RECURRING CHARGE (NRC)  A charge intended to cover certain operating expenses incidental to the establishment of service and the connection of the service with the telephone system.

NORMAL WORKING CONDITIONS  Those situations which can be reasonably anticipated by the Cooperative, planned for in advance, and handled as part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

PAYPHONE  Used interchangeably with Pay Telephone.

PAYPHONE SERVICE PROVIDER (PSP)  Denotes an entity that provides pay telephone service, which is the provision of a telephone to the public on a fee-per-call basis.

PAY TELEPHONE  Denotes a coin or coinless instrument provided in a public or semi-public place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third-party billing the call, or (4) calling collect.

PAST DUE  Payment that has not been received by the Cooperative by the due date stated on the bill.

PERMANENT DISCONNECT  A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERMANENT SERVICE  Service provided with the intent that facilities remain at a location for the useful service life of the facilities.
4.1 GENERAL DEFINITIONS (Continued)

POINT OF DELIVERY  The location where the Cooperative terminates its equipment or conductors and connects with the customer’s equipment or conductors.

POWER FACTOR  The ratio of kilowatt-hours to kilovolt ampere-hours expressed as a percentage.

PREMISES

A. Any room of a building where all of the room or a portion of thereof is occupied by the customer in person or the customer’s personnel

B. Any two or more rooms located on the same floor of a building provided all rooms or portions of each room are occupied by the customer’s personnel.

C. Any rooms on two or more successive or adjoining stories of a building when all of the rooms or portions of each of the rooms are occupied by the customer in person or the customer’s personnel.

D. That portion of an individual house or building entirely occupied by one family or one flat or apartment occupied by one individual or family. Private garages and caretaker’s quarters and other locations such as private laundries, patios, garden houses and private swimming pools, which are part of the customer’s domestic establishment and used in connection with an individual residence are considered as a part of the premises of that residence if located on the same continuous property not separated from the residence by a public highway.

PRESENTED  The date the monthly billing amount is available to the customer. Billing amounts are available on the first of each month.

PRIMARY VOLTAGE  The input voltage of the circuit supplying power to the distribution transformer, which provides service to the customer.

PRIVATE LINE DEDICATED CIRCUIT  A circuit provided to a subscriber which is not connected to the switching equipment of the Cooperative and utilized only by that subscriber. See Special Access.

QUALIFYING FACILITY  A cogeneration facility or small power production facility as defined in 3AAC 50.820(11).
4.1 GENERAL DEFINITIONS (Continued)

RENDERED BILL  A bill for service that has been issued to a customer; unless personally delivered by the Cooperative, a bill is rendered on the date it is postmarked.

RESIDENTIAL SERVICE  A class of service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes. Residential service does not include multi-family apartments or hotels where a landlord or manager is responsible for payment to the Cooperative.

SECONDARY VOLTAGE  Voltage for delivery directly to the service entrance of the customer, i.e., the low voltage side of a distribution transformer.

SERVICE  The furnishing of electric, local telephone, cable TV, or Internet service to a given location.

SERVICE ORDER CHARGE  The service connection charge which covers the cost of preparing, issuing and recording of a service order.

SERVING WIRE CENTER  The wire center at which the customer designated premises would normally obtain dial tone from the Cooperative.

SET TOP BOX  A device provided by the Cooperative to translate channel frequencies so that they can be received on the VHF tuner of the customer. See also Converter.

SINGLE-FAMILY DWELLING  That portion of an individual house or building entirely occupied by a family unit as defined by the U.S. Bureau of Census, or one apartment occupied by such a family unit.

SINGLE-PHASE SERVICE  Standard service using two energized wires and one neutral.

SMART PAYPHONE  A payphone which contains all of the circuitry required to execute coin acceptance and related functions within the instrument itself and does not require coin service signaling from the central office.

SPECIAL ACCESS  Dedicated non-switched (private line) facilities between two or more customer designated premises.
4.1 GENERAL DEFINITIONS (Continued)

SPECIAL BILL  A bill for accumulated energy charges and/or telecommunication charges rendered in lieu of the requirement of a cash deposit for the re-establishment of credit before disconnection of service as provided for in the tariff schedules, or a bill for accumulated energy and/or telecommunication charges rendered at such time as the amount of the unpaid charges, billed and unbilled, materially exceed the normal amount of any prepared charges or any deposits made in connection with a particular service.

SPECIAL CONTRACT  An agreement the Cooperative and the Customer to perform certain functions within the provisions of the contract.

STATION  Is a telephone on a customer’s premises.

SUBSCRIBER  Is the individual, form, or organization in whose name service is furnished as evidenced by the signature and name on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in that name regardless of the identity of the actual user of the service. See also Customer.

SUBDIVISION  A tract or parcel of land divided into two or more lots, sites, or other divisions according to applicable law.

TAP  A device providing capacitive, resistive, or inductive coupling between a coaxial distribution cable and a drop cable in such a manner as to absorb a predetermined amount of energy from the distribution cable and apply it to the drop cable with a minimum disturbance to the basic impedance of the two cables.

TAP PROTECTOR  A terminator used to protect the system from unauthorized tampering.

TARIFF  The body of effective rates, charges, rules and regulations. A complete copy will be available for public inspection during regular business hours.

TELECOMMUNICATIONS SERVICE  The service of transmitting and reception of messages, impressions, pictures, and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses, whether conveyed by cable, wire, radiated through space or transmitted through other media within a specific area or between designated points. See also Cable Television Service.
4.1 GENERAL DEFINITIONS (Continued)

TELEPHONE SERVICE  
Consists of both local and toll service.

TEMPORARY DISCONNECT  
A temporary discontinuation of service without complete termination of the service, made at the request of the customer or on the initiative of the Cooperative, in which the facilities and telephone number are held available for resumption of service.

TEMPORARY SERVICE  
Is service to premises or enterprises, the temporary nature of which can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sport concerns, fairs, exhibit structures or places and other enterprises of like limited duration. The provision of service to a location where there is intent to relocate or remove the Cooperative’s service facilities prior to expiration of the useful life or of the normal location life of those facilities to premises or enterprises normally permanent in nature.

TERMINATOR  
A passive device used to terminate a cable, splitter, tap, or other device in its nominal impedance.

THREE-PHASE SERVICE  
A service using three energized wires and one neutral.

TOLL BLOCKING  
A service that prevents the placement of all long distance calls for which the customer would be charged.

TOLL MESSAGE  
A completed telephone call or telephonic communication between exchange stations when the called station is not within the local service area of the calling station, between toll stations or between a toll station and an exchange station.

TOLL TELEPHONE SERVICE  
(See Long Distance Service)

TRANSFORMER  
A passive device furnished by the company to isolate the cable system from the customer’s receiving device, and the customer’s receiving device from any direct current power that may be carried on the coaxial cable, while at the same time providing proper coupling of the radio frequency energy provided by the cable television service. This device also is to provide a proper impedance match between the coaxial cable and the subscriber’s receiving device. The transformer is furnished as a part of the initial installation and remains the property of the Cooperative.
4.1 GENERAL DEFINITIONS (Continued)

TRIBAL LANDS    Tribal Lands are defined as reservation as the term is defined in Subpart A of the regulations promulgated by the US Department of Interior’s Bureau of Indian Affairs (BIA). Tribal Lands include any Alaska Native village or regional or village corporation as defined in or established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688) which is federally recognized as eligible by the UD Government for the special programs and services provided by the Secretary of the Interior to Indians because of their status as Indians. The entire state of Alaska is regarded as a reservation under BIA definition and is therefore considered “Tribal Lands”. As a result, the FCC’s Order 00-208 regarding Enhanced Lifeline and Expanded Link Up applies to all financially eligible individuals within the State of Alaska.

TRUNK LINE    A channel of communication from the central office to another switching system or between a key system or similar intercommunication device and the Cooperative’s central office.
SECTION 5 CERTIFICATED SERVING AREA

5) CERTIFICATED SERVING AREA

5.1 LEGAL DESCRIPTION

5.1.1 LEGAL DESCRIPTION OF ELECTRIC SERVING AREA

Electric service within the corporate boundaries of the Cities of Dillingham and Aleknagik.

- T10S R55W Sections: 19 and 29 through 32
- T10S R56W Sections: 24, 25 and 36
- T11S R56W Sections: 1, 2, 11, 12, 14, 23, 26, 35, and 36
- T12S R55W Sections: 7, 18, 19, and 29 through 32
- T12S R56W Sections: 1, 2, 11, 12, 13, 24
- T13S R55W Sections: 3, 4, 5, 7 through 10, 15 through 22, and 30
- T13S R56W Sections: 2, 3, 10, 11, 13, 14, 15, 23, 24, 25, 35, 36
- T14S R56W Sections: 1 and 2

(All the above with reference to the Seward Meridian)

Issued By: Nushagak Cooperative
Effective: October 9, 2007

Title: Chief Executive Officer
Frank Corbin
5.1 LEGAL DESCRIPTION (Continued)

5.1.2 LEGAL DESCRIPTION OF LOCAL TELEPHONE SERVING AREA

Local telephone service is provided to the communities of Aleknagik, Clarks Point, Dillingham, Ekuk, Manokotak and Portage Creek.

<table>
<thead>
<tr>
<th>Township</th>
<th>Range</th>
<th>Sections</th>
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</thead>
<tbody>
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<td>R55W</td>
<td>29 and 32</td>
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<tr>
<td>T10S</td>
<td>R56W</td>
<td>25 and 36</td>
</tr>
<tr>
<td>T11S</td>
<td>R56W</td>
<td>1, 2, 11, 12, 14, 23, 26, and 35</td>
</tr>
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<td>R55W</td>
<td>7, 18, 19, 29 through 32</td>
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<tr>
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<td>R56W</td>
<td>1, 2, 12, and 13</td>
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<tr>
<td>T13S</td>
<td>R55W</td>
<td>1 through 4 and 8 through 36</td>
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<tr>
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<td>R56W</td>
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<td>All</td>
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<td>T15S</td>
<td>R58W</td>
<td>1</td>
</tr>
<tr>
<td>T16S</td>
<td>R55W</td>
<td>Those portions of 17 and 18 which include only the waterways of the Nushagak River</td>
</tr>
<tr>
<td>T16S</td>
<td>R56W</td>
<td>1 through 18</td>
</tr>
<tr>
<td>T16S</td>
<td>R57W</td>
<td>1 through 4 and 9 through 16</td>
</tr>
</tbody>
</table>

(All the above with reference to the Seward Meridian)

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Title: Chief Executive Officer  Frank Corbin
SECTION 5 CERTIFICATED SERVING AREA (Continued)

5.1 LEGAL DESCRIPTION (Continued)

5.1.3 LEGAL DESCRIPTION OF CABLE TELEVISION SERVING AREA

<table>
<thead>
<tr>
<th>T13S</th>
<th>R55W</th>
<th>Sections:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>4 through 10, 15 through 22, and 30</td>
</tr>
<tr>
<td>T13S</td>
<td>R56W</td>
<td>Sections:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1, 2, 3, 10 through 15, 22 through 27, 34, 35, and 36</td>
</tr>
</tbody>
</table>

(All the above with reference to the Seward Meridian)
SECTION 5 CERTIFICATED SERVING AREA (Continued)

5.2 MAPS

5.2.1 ELECTRIC SERVING AREA

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Effective: October 9, 2007
Title: Chief Executive Officer

Frank Corbin
SECTION 5 CERTIFICATED SERVING AREA (Continued)

5.2 MAPS (Continued)

5.2.2 LOCAL TELEPHONE SERVING AREA

5.2.2.1 Entire Local Telephone Serving Area

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Title: Chief Executive Officer

Frank Corbin
5.2 MAPS (Continued)

5.2.2.2 Local Telephone Serving Area - Manokotak

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Title: Chief Executive Officer

Frank Corbin
SECTION 5 CERTIFICATED SERVING AREA (Continued)

5.2 MAPS (Continued)

5.2.2.3 Local Telephone Serving Area -

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Title: Chief Executive Officer

Frank Corbin
5.2 MAPS (Continued)

5.2.2.4 Local Serving Area – Clarks Point and Ekuk

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Title: Chief Executive Officer

Frank Corbin
5.2 MAPS (Continued)

5.2.3 CABLE TELEVISION SERVING AREA

T 13 S, R 55 W:
Portions of Sections 4, 10, 15, 19, 20, 21, 22, 30
Sections 5, 6, 7, 8, 9, 16, 17, 18

T 13 S, R 56 W:
Sections 1, 2, 3, 10, 11, 12, 13, 14, 15, 22, 23,
24, 25, 26, 27, 34, 35, 36

(all in reference to the Seward Meridian)

DILLINGHAM SERVICE AREA

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Effective: October 9, 2007

Title: Chief Executive Officer

Frank Corbin